



Original instructions

Counterweight pallet stacker

EXV-CB 06, EXV-CB 10, EXV-CB 12 and EXV-CB 16



2250 2251 2252 2253

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first in intralogistics

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1 Introduction

Your industrial truck	2
General	2
CE labelling	3
Copyright and property rights	3
EC declaration of conformity	4
Identification label	5
Rules for the operating company of industrial trucks	5
Eco-design requirements for electric motors and variable speed drives	6
Spare parts list	7
Proper usage	8
Description of use and climatic conditions	8
Unauthorised use	9
Explanation of symbols used	9
Disposing of components and batteries	9

2 Safety

Safety regulations	12
Safety regulations for handling consumables	13
Permissible consumables	13
Oils	13
Hydraulic fluid	14
Battery acid	14
Disposal of consumables	15
Emissions	16
Noise emission values	16
Vibration characteristics for vibrations to which the body is exposed	16
Residual dangers, residual risks	17
Stability	17
Definition of responsible persons	18
Operating company	18
Specialist	18
Drivers	18
Safety tests	20
Regular safety inspection of the truck	20

3 Overviews

Overview	22
General view of the truck	22
General view of the technical compartment with the separate hydraulic block	23
Operating and display devices	24
Driver's compartment	24
Display-operating unit	25
Electronic key (option)	26
Markings	28
Labels	28
Serial number	29

4 Use

Technical description	32
List of checks prior to start-up	34
Starting up	35
Checks and actions prior to commissioning	37
Checking the emergency shutdown	37
Checking the brake	37
Checking the anti-crush safety device	38
Checking the horn	39
Truck operating instructions	40
Using the display-operating unit	42
Selection buttons	42
Operation of the display unit	42
Driving safety guidelines	46
Driving	47
Defining directions	47
Driving	47
Steering	49
Braking	50
Horn	51
Creep Speed function	51
Drive program	52
Using the truck on a ramp	54

Operating the FleetManager™ option	56
Description of the FleetManager option	56
Commissioning a truck equipped with the FleetManager™ option	57
FleetManager™ option: Colour code for the LEDs	58
Disconnecting a truck equipped with the FleetManager™ option	60
Transporting loads	62
Load handling safety rules	62
Grabbing a loading unit	62
Transporting pallets or other containers	63
Reading the capacity label	64
Progressive stopping of the carriage in the lower position	65
Lift control elements	66
Load handling	68
Cold store usage (optional)	72
Before leaving the truck	74
Handling the battery	75
Battery type	75
Order picking	75
Opening and closing the battery hood	76
Disconnecting/connecting the battery connector	77
Charging the battery using an external charger	78
Vertical access battery	80
Replacing the side access battery	80
Handling the truck in an emergency	85
Emergency lowering of the mast	85
Truck towing procedure	86
Handling the truck in specific situations	88
Slinging the truck	88
Lifting the truck	89
Transporting the truck	89
Transporting the truck in the lift	90
Driving on loading bridges	90
5 Maintenance	
General maintenance information	92
General	92
Servicing and maintenance personnel training and qualification	93
Battery maintenance staff	93

Maintenance operations that do not require special training	93
Ordering spare parts and consumables	93
Safety guidelines for maintenance	94
Servicing and maintenance measures	94
Working on the electrical equipment	94
Safety devices	94
Technical data for inspection and maintenance	95
Recommended lubricants	96
Accessing the technical compartment	97
1000-hour service plan	98
5000-hour maintenance plan	99
10,000-hour service plan	99
Chassis, bodywork and fittings	100
Cleaning the truck	100
General information on battery maintenance	102
Checking the condition of the forks	103
Transmission	104
Cleaning the traction motor cooling fins	104
Steering and wheels	105
Cleaning the pinion gear of the steering geared motor	105
Checking the condition of the wheels	106
Electrical equipment	107
Cleaning and blowing air through the electrical components	107
Checking the battery acid level and electrolyte density	108
Checking the condition of the cables, terminals and battery connector	109
Hydraulic systems	110
Checking the hydraulic system for leaks	110
Checking the hydraulic oil level	110
Lift mast	112
Cleaning and lubricating the chains	112
Adjusting the length of the mast chains	112
Checking the protective screen	113
Storage and decommissioning	114
Storage of truck	114
Permanent Putting Out of Commission (Destruction)	115

6 Datasheet

Datasheet for EXV-CB 06, EXV-CB 10, EXV-CB 12, EXV-CB 16	118
Mast types	122

1

Introduction

Your industrial truck

Your industrial truck

General

The truck described in these operating instructions corresponds to the applicable standards and safety regulations.

If the truck is to be operated on public roads, it must conform to the existing national regulations for the country in which it is being used. The driving permit must be obtained from the appropriate office.

The truck has been fitted with state-of-the-art technology. Following these operating instructions will allow the truck to be handled safely. By complying with the specifications in these operating instructions, the functionality and the approved features of the truck will be retained.

Get to know the technology, understand it and use it safely - these operating instructions provide the necessary information and help to avoid accidents and to keep the truck ready for operation beyond the warranty period.

Therefore:

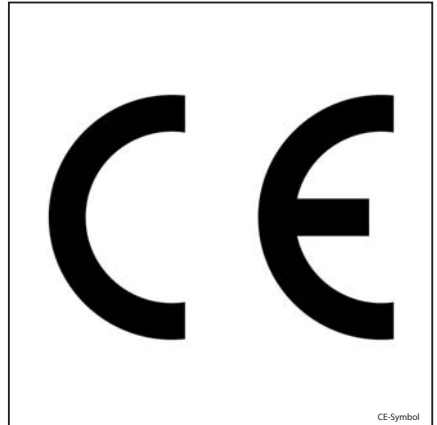
- Before commissioning the truck, read the operating instructions and follow the instructions.
- Always follow all of the safety information contained in the operating instructions and on the truck.

CE labelling

The manufacturer uses CE labelling to indicate that the truck complies with the standards and regulations valid at the time of marketing. The supplied EC declaration of conformity confirms this. The CE labelling is attached to the nameplate.

An independent structural change or an addition to the tow tractor can compromise safety, thereby invalidating the EC declaration of conformity.

The EC declaration of conformity must be carefully stored and made available to the responsible authorities.



Copyright and property rights

This manual - and any excerpts thereof - may not be reproduced, translated or transmitted in any form to third parties without the express written permission of the manufacturer.

EC declaration of conformity

EC declaration of conformity**Declaration**

STILL GmbH
Berzeliusstrasse 10
22113 Hamburg
GERMANY

We declare that the machine

Industrial truck **according to these operating instructions**
Model **according to these operating instructions**

conforms to the latest version of the Machinery Directive 2006/42/EC.

Person authorised to compile the technical documents:

See EC compliance declaration

STILL S.A.S.

The manufacturer declares that the truck complies with the requirements of the EC directives valid at the time of marketing. This is confirmed by the EC declaration of conformity and by the EC labelling on the nameplate.

An independent structural change or addition to the truck can compromise safety, thus invalidating the EC declaration of conformity.

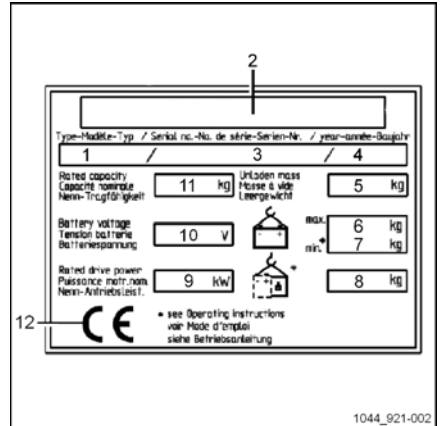
The EC declaration of conformity must be carefully stored and made available to the relevant authorities.

Identification label



NOTE

Indicate the serial number for all technical enquiries.



- 1 Model
- 2 Manufacturer
- 3 Serial number
- 4 Year of manufacture
- 5 Unladen weight (without battery) in kg
- 6 Maximum battery weight
- 7 Minimum battery weight (for a lithium-ion battery, the weight of the ballast container is included)
- 8 Additional weight (ballast weight) in kg
- 9 Nominal motor power (kW)
- 10 Battery voltage in V
- 11 Nominal capacity in kg
- 12 EC conformity symbol

Rules for the operating company of industrial trucks

In addition to these operating instructions, a code of practice containing additional information for the operating companies of industrial trucks is also available.

This guide provides information for handling industrial trucks:

- Information on how to select suitable industrial trucks for a particular area of application
- Prerequisites for the safe operation of industrial trucks
- Information on the use of industrial trucks
- Information on transport, initial commissioning and storage of industrial trucks

Eco-design requirements for electric motors and variable speed drives

Internet address and QR code



The information can be accessed at any time by pasting the address <https://m.still.de/vdma> in a web browser or by scanning the QR code.



Eco-design requirements for electric motors and variable speed drives

All motors in this industrial truck are exempt from Regulation (EU) 2019/1781 because these motors do not meet the description given in Article 2 "Scope", Item (1) (a) and because of the provisions in Article 2 (2) (h) "Motors in cordless or battery-operated equipment" and Article 2 (2) (o) "Motors designed specifically for the traction of electric vehicles".

All variable speed drives in this industrial truck are exempt from Regulation (EU) 2019/1781 because these variable speed drives do not meet the description given in Article 2 "Scope", Item (1) (b).

Spare parts list

The spare parts list can be downloaded by entering the address <https://sparepartlist.still.eu> into a web browser or by scanning the QR code displayed to the side.

When the web page is open, please type in the following password: **Spareparts24!**

On the next screen, please enter your email address and truck serial number to receive the link by email. Then download the spare parts list.



Proper usage

Proper usage

The truck described in these operating instructions is suitable for lifting, transporting and stacking loads.

The truck should only be used for the purposes for which it was designed, as described in these instructions.

If the truck needs to be used for purposes other than those specified in these instructions, you should first:

- Obtain permission from the manufacturer
- Obtain permission from the competent authorities, if applicable

The purpose of obtaining these permissions in advance is to limit danger as far as possible.

The capacity label specifies the maximum load that can be raised. This limit must not be exceeded.

Description of use and climatic conditions

Normal use

- Indoor and outdoor use.
- Ambient temperature in tropical and Nordic regions ranging from -10°C to 45°C
- Start capability from -10°C to 45°C.
- Maximum start time of 20 seconds
- Use at up to 2000 metres above sea level.

Special use (partly with special measures) for trucks equipped with Gel or Lead batteries

- Use, for example, in the event of abrasive dust (such as AL203), lint, acid, leach, salt and incombustible substances.
- Ambient temperature in tropical regions up to 55 °C.
- Start capability at -25°C.
- Use at up to 3,500 metres above sea level.

Unauthorised use

Any danger caused as a result of unauthorised use becomes the responsibility of the operator or driver and not that of the manufacturer.

Use for purposes other than those described in these operating instructions is prohibited.

Transporting people is prohibited.

The forklift truck should not be used in areas where there is a risk of fire, explosion or corrosion, or in areas that are particularly dusty.

Stacking or unstacking is not permissible on inclined surfaces or ramps.

Explanation of symbols used

DANGER

Compulsory procedure that must be followed to avoid life-threatening danger or physical harm.

WARNING

Compulsory procedure that must followed to avoid injury.

CAUTION

Compulsory procedure that must be followed to avoid damage to and/or destruction of equipment.



NOTE

For technical requirements that require special attention.



ENVIRONMENT NOTE

To prevent environmental damage.

Disposing of components and batteries

The truck is made up of different materials.

If components or batteries must be replaced and scrapped, they must be:

- disposed of
- treated or
- recycled in accordance with regional and national regulations



ENVIRONMENT NOTE

We recommend working with a waste management company when disposing of components and batteries.



NOTE

The documentation provided by the battery manufacturer must be observed when disposing of batteries.

Disposing of components and batteries

2

Safety

Safety regulations

Safety regulations

These operating instructions, which come with the truck, must be communicated to all those concerned and in particular to personnel responsible for maintenance and driving. The employer must make sure that the forklift operator has properly understood all the safety information.

Please observe the directives and safety regulations attached, in particular:

- Information concerning the use of materials handling trucks
- Regulations concerning traffic lanes and working areas
- Appropriate behaviour, rights and responsibilities of the driver
- Use in particular areas
- Information about the weight and dimensions of pallets or any other container
- Information concerning starting, driving and braking
- Information concerning maintenance and repair

- Regular checks and technical inspections
- Recycling of lubricants, oils and batteries
- Residual risks.

Care is recommended both for the user and the person in charge (employer) with regard to adhering to all safety rules concerning the use of material-handling trucks.

When instructing forklift operators, we recommend the following points are emphasized:

- The features of the truck
- The special accessories
- The specific features of the working environment.

Train the user in how to drive the truck, until it is under proper control.

Then, and only then, proceed to transferring pallets.

Forklift truck stability is guaranteed when the unit is used correctly.

Safety regulations for handling consumables

Permissible consumables

WARNING

Consumables can be dangerous.

It is necessary to follow the safety regulations when handling these substances.

Refer to the maintenance data table for the permissible substances necessary for operation.

Oils



DANGER

Oils are flammable!

- Follow the statutory regulations
- Do not allow oils to come into contact with hot motor parts.
- No smoking, fires or flames!



DANGER

Oils are toxic!

- Avoid contact and consumption
- In case of inhalation of steam or fumes, breathe fresh air immediately.
- After contact with the eyes, rinse thoroughly with water (for at least 10 minutes) and then consult an eye specialist.
- If swallowed, do not induce vomiting. Seek immediate medical attention.



WARNING

Prolonged intensive contact with the skin can result in loss of skin oils and cause irritation.

- Avoid contact and consumption.
- Wear protective gloves!
- After any contact, wash the skin with soap and water and then apply a skin care product.
- Immediately change soaked clothing and shoes.

WARNING

There is a risk of slipping on spilled oil, particularly when combined with water!

- Collect spilled oil immediately using an oil-binding agent and dispose of it in accordance with regulations.



ENVIRONMENT NOTE

Oils are water pollutants!

Always store oil in containers that comply with the applicable regulations.

Avoid spilling oils.

Collect spilt oil immediately using an oil binding agent and dispose of it in accordance with regulations.

Dispose of old oils according to the applicable regulations.

Safety regulations for handling consumables

Hydraulic fluid



⚠️ WARNING

During operation of the forklift truck, hydraulic fluids are pressurised and are hazardous to your health.

- Do not spill these fluids!
- Follow the statutory regulations
- Do not allow the fluids to come into contact with hot motor parts.
- Do not allow to come into contact with the skin.
- Avoid inhaling the spray
- Penetration of pressurised fluids into the skin is particularly dangerous if these fluids escape at high pressure due to leaks in the hydraulic system. In case of such injury, seek medical advice immediately.
- To avoid injury, use appropriate personal protective equipment (e.g. protective gloves, industrial goggles, skin protection and skin care products).



🗑️ ENVIRONMENT NOTE

Hydraulic fluid is a water-polluting substance!

Always store hydraulic fluid in containers complying with the regulations.

Avoid spilling.

Spilt hydraulic fluid should be removed with oil-binding agents at once and disposed of according to the regulations.

Dispose of old hydraulic fluid according to regulations.

Battery acid



⚠️ WARNING

Battery acid contains dissolved sulphuric acid. This is toxic.

- Avoid contact and consumption.
- In case of injury, seek medical advice immediately.



⚠️ WARNING

Battery acid contains dissolved sulphuric acid. This is corrosive.

- When working with battery acid, always wear protective clothing and eye protection.
- Do not allow any acid to get onto the clothing or skin or into the eyes; if this does happen, rinse immediately with plenty of clean water.
- In case of injury, seek medical advice immediately.
- Immediately rinse away spilt battery acid with plenty of water.
- Follow the statutory regulations



🗑️ ENVIRONMENT NOTE

- Dispose of used battery acid in line with the applicable regulations.

Disposal of consumables



ENVIRONMENT NOTE

Materials that have to be disposed of following maintenance, repair and cleaning must be systematically collected and disposed of in accordance with regulations. Observe the national regulations for your country. Work may only be carried out in areas designated for this purpose. Take care to minimise, as far as possible, any impact on the environment.

- Any spillage of fluids such as hydraulic oil, brake fluid or gear lubricant oil must be immediately soaked up with an oil-binding agent.
- The regulations for disposal of used oil are applicable.
- Any spillage of battery acid must be neutralised immediately.

Emissions

Emissions

Noise emission values

Calculated during the test cycle performed in accordance with standard EN 12053.

Acoustic pressure level in the driver's compartment			
Truck EXV-CB 06 EXV-CB 10/12/16	L _{PAZ}	=	63 dB (A) 61 dB (A)
Uncertainty	K _{PA}	±	2.5 dB (A)

**NOTE**

Lower or higher noise values may occur when using industrial trucks, e.g. due to the mode of operation, environmental factors and other sources of noise.

Vibration characteristics for vibrations to which the body is exposed

The values were determined according to EN 13059 using trucks with standard equipment according to the datasheet (driving over test course with humps).

Specified characteristics for upper limb vibrations	
Vibration characteristics	< 2.5 m/s ²

**NOTE**

The vibration characteristics for bodily vibrations cannot be used to determine the actual load level of vibrations during operation. This depends on the operating conditions (state of ground, mode of operation etc.) and should therefore be determined on site, where appropriate. It is mandatory to specify the hand-arm vibrations even where the values do not indicate any hazard, as in this case.

Residual dangers, residual risks

Despite all operational precautions and compliance with standards and rules, the possibility of additional risks when using the truck cannot be entirely excluded.

The truck and all its components comply with the regulations relating to current applicable safety rules.

Persons in the vicinity of the truck must be particularly cautious and react immediately in the event of any malfunction, incident, breakdown etc.

WARNING

Personnel in contact with the truck must be informed of the risks related to using the truck.

These operating instructions draw your attention to the safety rules.

The risks are:

- Escape of consumables due to leaks, ruptured lines and tanks etc.
- Risk of accident when driving over difficult ground such as slopes, soft or irregular surfaces or in poor visibility etc.

Stability

Forklift truck stability is guaranteed only if the unit is used according to the indicated recommendations.

It is not guaranteed in the event of:

- cornering at excessive speeds
- moving with the load raised
- moving with a load that is protruding to the side (e.g. sideshift),
- turning and driving diagonally across descents or ascents,
- driving on descents or ascents with the load on the downhill side,
- loads that are too wide or too heavy,
- driving with a swinging load,
- ramp edges or steps.

- Falling, tripping etc. when moving on the industrial truck, especially in the wet, with leaking consumables or icy surfaces.
- Loss of stability due to the load being unstable or the load slipping etc.
- Risk of fire and explosion due to batteries and electrical voltages.
- Human error - Disregarding safety regulations.

It is important to adjust the speed of the truck depending on the load and ground conditions.

The stability of the truck has been tested to the latest standards. These standards only take account of the static and dynamic tilting forces that can arise during operation that complies with the specifications and operating rules. Risks caused by misuse or incorrect operation that jeopardise the stability cannot be ruled out in extreme situations.

Definition of responsible persons

Definition of responsible persons

Operating company

The operating company is the natural or legal person or group who operates the truck or on whose authority the truck is used.

The operating company must ensure that the truck is only used for its intended purpose and in compliance with the safety guidelines set out in these operating instructions.

The operating company must ensure that all users read and understand the safety information in these instructions.

The operating company is responsible for the scheduling and correct performance of regular safety checks.

It is recommended that these checks comply with national performance specifications.

Specialist

A specialist is deemed to be:

- A person whose experience and technical training has allowed him to develop relevant knowledge of industrial trucks
- A person who is also familiar with national health and safety regulations and generally recognised technical directives and conven-

tions (standards, VDE regulations, technical regulations of other European Union member states or countries that are signatories to the treaty that established the European Economic Area). This expertise allows him to assess the condition of industrial trucks in terms of health and safety

Drivers

This truck may only be driven by suitable persons who are at least 18 years of age, have been trained in driving, have demonstrated their skills in driving and handling loads, and have been specifically designated to drive the truck. Specific knowledge of the truck is also necessary.

The driver must be familiar with the operating instructions and have access to them at all times.

The driver must:

- Have read and understood the operating instructions
- Have familiarised himself with safe operation of the truck
- Be physically and mentally able to drive the truck safely

Driver rights, duties and rules of behaviour

The driver must be duly informed of his rights and duties.

The driver must be granted the required rights.

The driver must wear protective equipment (protection suit, safety helmet, industrial goggles and protective gloves) that is appropriate for the conditions, the task and the load to be lifted. The driver must also wear safety footwear to be able to drive and brake in complete safety.

⚠ DANGER

The use of drugs, alcohol or medications that affect reactions impair the ability to drive the truck.

Individuals under the influence of the above-mentioned substances are not permitted to perform work of any kind on or with the truck.

Definition of responsible persons

Prohibition of use by unauthorised persons

The driver is responsible for the truck during working hours. He must not allow unauthorised persons to operate the truck.

When leaving the truck, the driver must secure it against unauthorised use.

Safety tests

Safety tests

Regular safety inspection of the truck

Safety inspection based on time and extraordinary incidents ▷

The operating company (see chapter entitled "Definition of responsible persons") must ensure that the truck is checked by a specialist at least once a year or after noteworthy incidents.

As part of this inspection:

- A full check of the technical condition of the truck in terms of accident safety must be performed
- The truck must be thoroughly checked to detect any damage that may have been caused by improper use
- A test log must be created.

The results of the inspection must be retained until at least a further two inspections have been carried out.

The inspection date is indicated by an adhesive label on the truck.

- Arrange for the service centre to perform periodic safety inspections on the truck.
- Observe the guidelines for tests carried out on the truck in accordance with FEM 4.004.

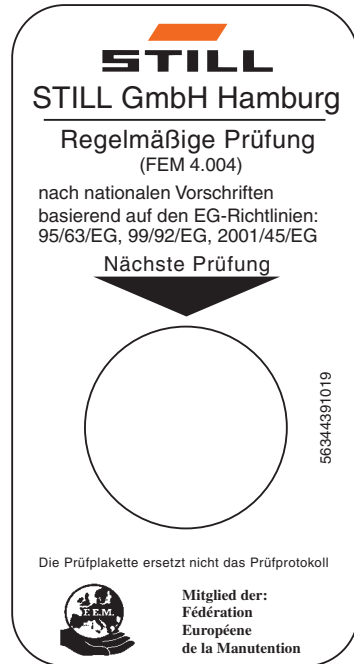
The operator is responsible for ensuring that any defects are remedied immediately.

- Contact your service centre.



NOTE

Observe the regulations in force in your country.



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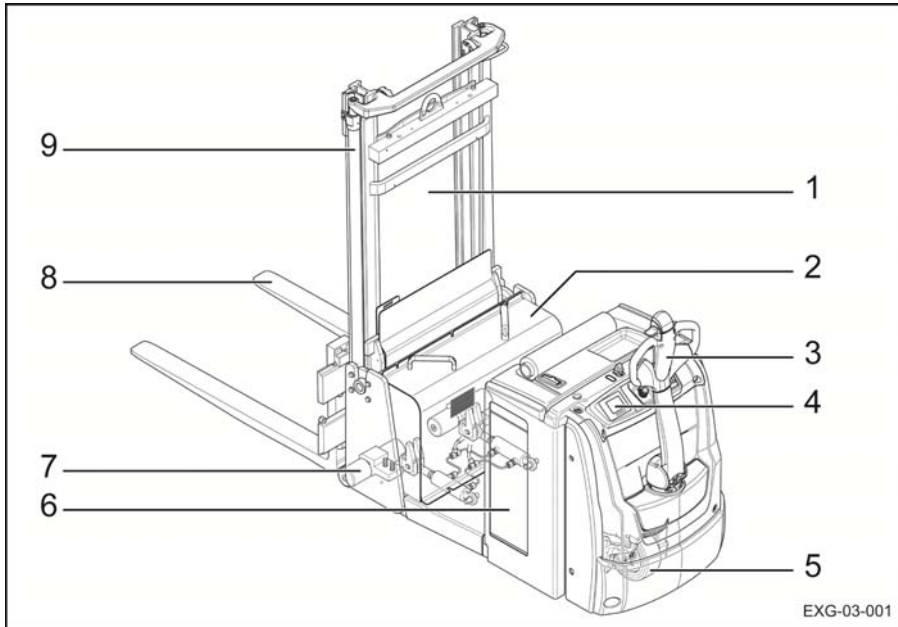
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Overviews

Overview

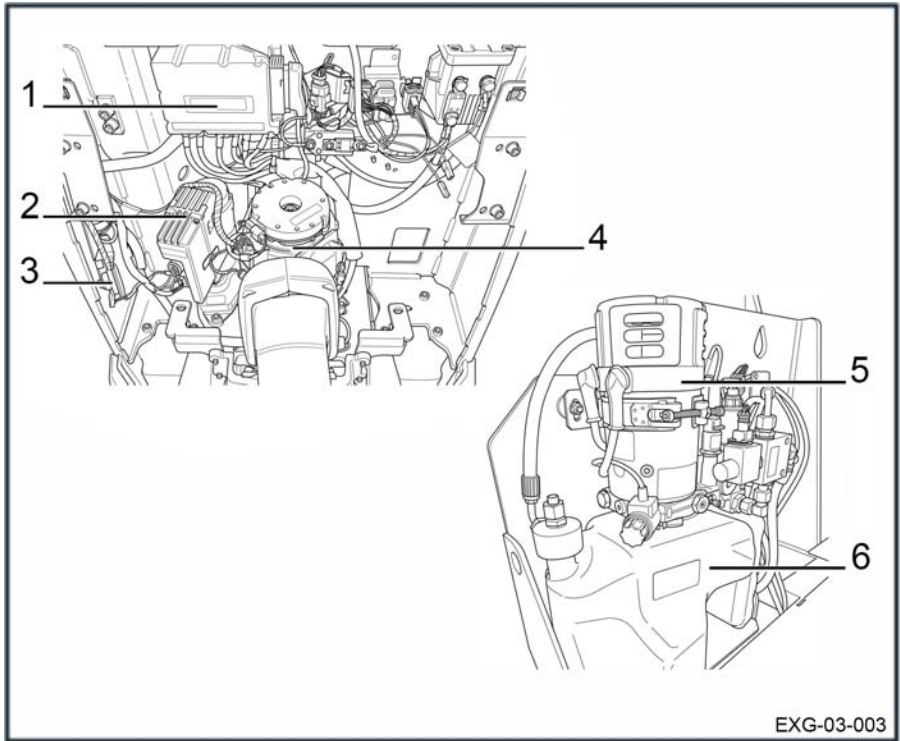
Overview

General view of the truck



- | | | | |
|---|-------------------------------------|---|---------------------|
| 1 | Protective screen | 6 | Battery compartment |
| 2 | Compartment for the hydraulic block | 7 | Load wheels |
| 3 | Tiller | 8 | Forks |
| 4 | Display | 9 | Mast |
| 5 | Drive wheel | | |

General view of the technical compartment with the separate hydraulic block



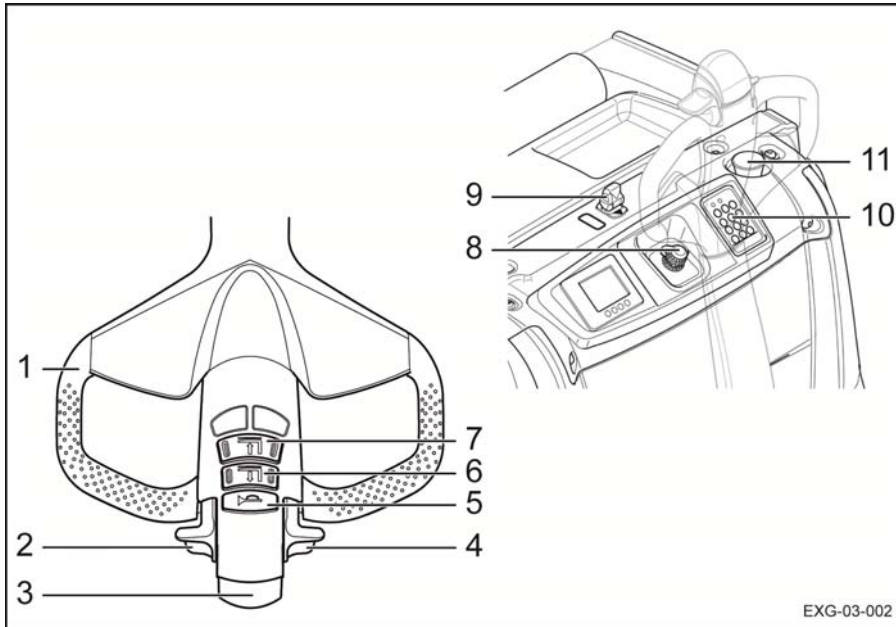
- 1 Controller
- 2 Steering unit ES30-24
- 3 Horn

- 4 Traction motor
- 5 Pump-motor unit
- 6 Tank

Operating and display devices

Operating and display devices

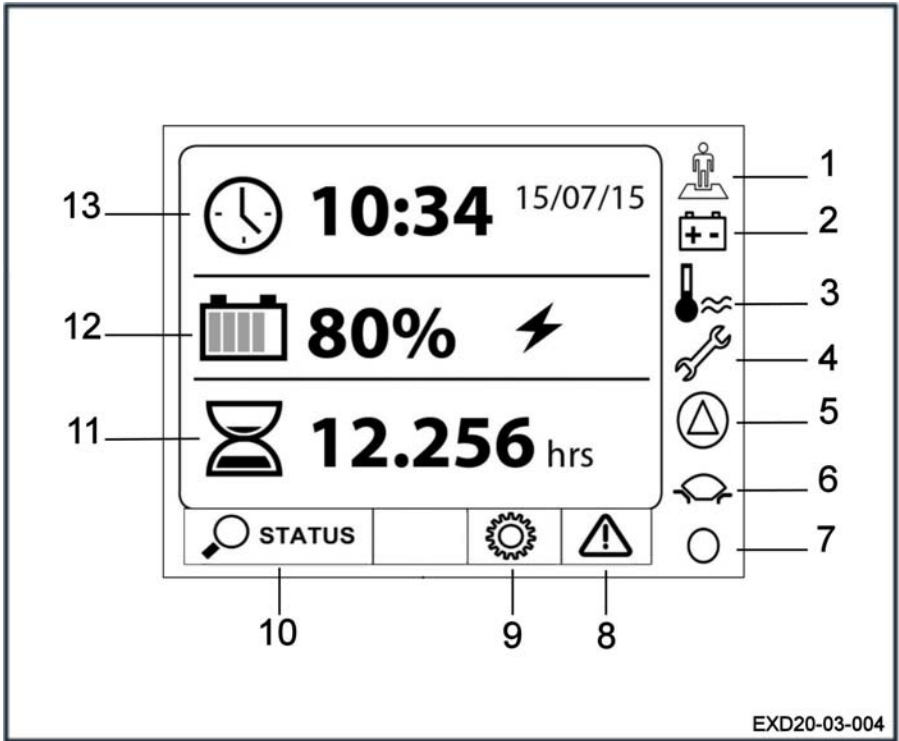
Driver's compartment



EXG-03-002

- | | | | |
|---|-------------------------------|----|--------------------------------|
| 1 | Handle | 7 | Proportional lowering of forks |
| 2 | Drive switch | 8 | Diagnostic connector |
| 3 | Anti-crush safety device | 9 | Mast tilt |
| 4 | Drive switch | 10 | Ignition key or electronic key |
| 5 | Horn | 11 | Emergency off switch |
| 6 | Proportional lifting of forks | | |

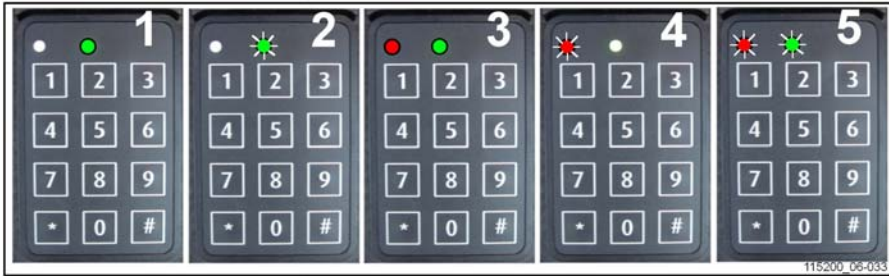
Display-operating unit



- | | | | |
|---|--|----|--|
| 1 | Operator present indicator light (depending on the model of the truck) | 7 | Activity indicator light |
| 2 | Battery indicator light | 8 | Error Code menu |
| 3 | Temperature indicator light | 9 | Settings menu |
| 4 | Settings indicator light | 10 | Truck status menu |
| 5 | Warning indicator light | 11 | Display of the operating time of the truck |
| 6 | Drive programme indicator light | 12 | Display of the battery charge |
| | | 13 | Display of the date and time |

Operating and display devices

Electronic key (option)



- | | | | |
|---|------------------------------|---|------------------------------------|
| 1 | Switch ON (operating mode) | 4 | Key fault or incorrect code |
| 2 | Switch OFF and awaiting code | 5 | Time delay of automatic switch-off |
| 3 | Programming mode active | | |

Operation	Enter	Status of LEDs	Comments
USE			
ON	*12345# (by default)	<ul style="list-style-type: none"> ○ red off ● continuous green (1) (correct PIN) ● red flashing ○ green off (4) (incorrect PIN) 	12345 default PIN
OFF	# (3 seconds)	○ red off ● green flashing (2)	Truck power off

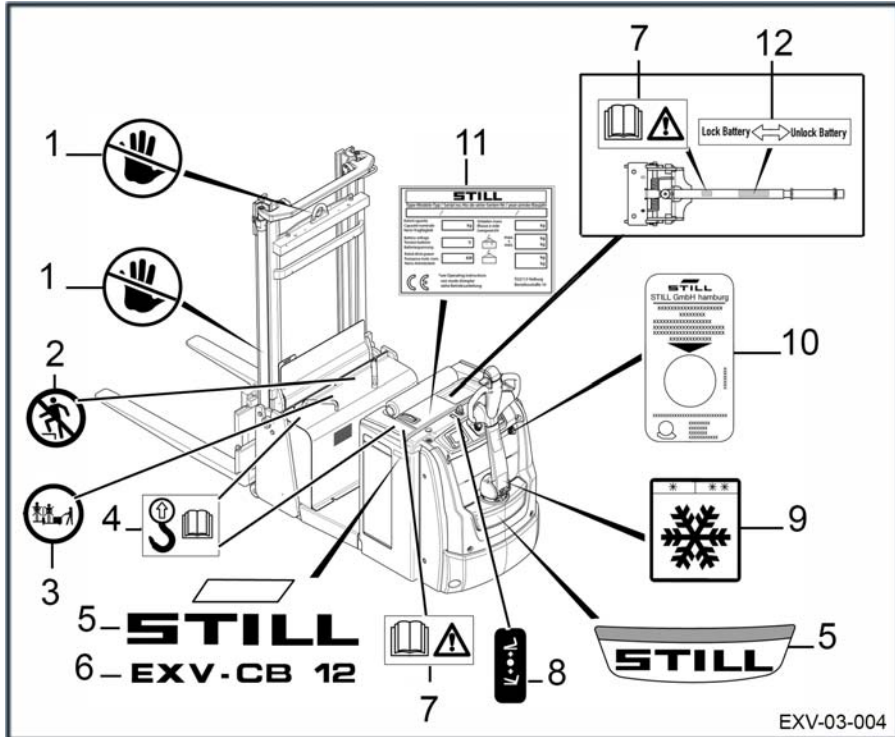
PROGRAMMING (truck switch OFF only (2))			
ADMINISTRATOR CODE ESSENTIAL FOR ALL ELECTRONIC KEY SETTINGS	*00000000# (by default)	● continuous red ● continuous green (3)	Once the LEDs have gone out, the electronic key automatically reverts to "operating mode".
New operator code	*0*45678#	○ red off ● green flashing (2) (code accepted)	Example of new operator code: 45678
Allocating operator codes	*2*54321#	○ red off ● green flashing (2) (code accepted)	*2*: operator reference 10 options from 0 to 9
Deleting operator codes	*2*#	○ red off ● green flashing (2) (deletion accepted)	*2*: operator reference (between 0 and 9)
Modifying administrator codes	*9*12345678#	○ red off ● green flashing (2) (code accepted)	

PROGRAMMING (truck switch OFF only (2))			
Restoring the initial administrator code			To reactivate the default administrator code (00000000), please contact your agent or nearest dealer.
Activating the automatic switch-off	* * 2 * 1 #	<ul style="list-style-type: none"> ● red flashing ● green flashing (5) (5 seconds before switch-off) 	Power switches off automatically after 10 minutes (600 seconds by default) if the truck is not in use.
Setting the time delay of the automatic switch-off	* * 3 * 6 0 #	<ul style="list-style-type: none"> ○ red off ● green flashing (2) (value accepted) 	Example: automatically switches off after 1 minute (60 seconds) if not in use. Minimum setting = 10 seconds/maximum = 3000 seconds
Deactivating the automatic switch-off	* * 2 * 0 #	<ul style="list-style-type: none"> ○ red off ● green flashing (2) (command accepted) 	

Markings

Markings

Labels



- | | | | |
|---|--|----|---|
| 1 | Never touch with hands label | 7 | Danger instructions label. Consult the operating instructions |
| 2 | Do not climb on the hood label | 8 | Mast tilt label |
| 3 | Carrying of persons prohibited label | 9 | Cold store label |
| 4 | Slings label. Consult the operating instructions | 10 | Next inspection label |
| 5 | Brand label | 11 | Identification label |
| 6 | Model label | 12 | Locking and unlocking the battery label |

Serial number

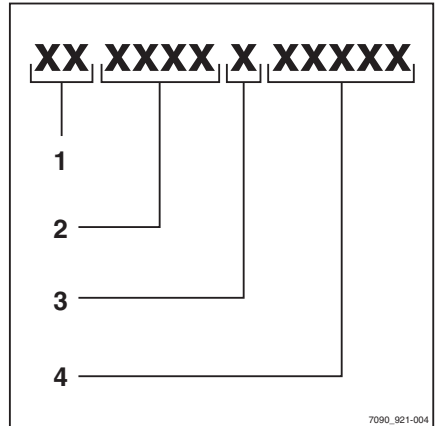


NOTE

Indicate the serial number for all technical enquiries.

The serial number contains the following information:

- 1 Production location
- 2 Type
- 3 Year of production
- 4 Count number



Markings

4

Use

Technical description

Technical description

The type EXV-CB electric counterweight pallet stackers are designed for stacking.

They can be used to transport pallets weighing up to 600 kg (EXV-CB 06), 1000 kg (EXV-CB 10), 1200 kg (EXV-CB 12) and 1600 kg (EXV-CB 16) inside shops, warehouses and factories.

EXV-CB capacity:

- In pallet truck mode: 2000 kg.
- In pallet stacker mode: 600 kg (EXV-CB 06), 1000 kg (EXV-CB 10), 1200 kg (EXV-CB 12) and 1600 kg (EXV-CB 16).

They are configured:

- In pedestrian version
- **Unladen:** 6 km/h in forward gear and 5 km/h in reverse gear.
- **Laden:** 6 km/h in forward gear and 5 km/h in the direction of the forks.

Drive system

The truck drive system comprises:

- 2.3-kW traction motor
- LAC microprocessor controller to control traction and lift
- ES30–24 steering unit
- 2.2-kW pump unit (EXV-CB 06) and 3.2-kW pump unit (EXV-CB 10, EXV-CB 12 and EXV-CB 16)

Batteries

Power is supplied by:

- A lead battery
- A gel battery

The types of battery removal that are available are as follows:

- Vertical access
- Side access

These different battery types are not available on all models.

Steering

The ES30–24 electric steering offers driving precision and easier manoeuvring.

The truck is equipped with a 0,185 kW asynchronous steering motor.

The steering is controlled by a tiller.

Masts

The mast is lifted using the proportional tiller control.

These masts are equipped with side lift cylinders.

EXV-CB trucks are equipped with:

- T masts for heights ranging from 1515 mm to 2665 mm.
- N masts for heights ranging from 1440 mm to 2590 mm.
- D masts for heights of 1690 mm and 1940 mm.

The cylinders are equipped with stroke-end dampers, which enable the carriage to be lowered gradually.

Braking

The truck is equipped with two brake systems:

- an electric counter-current brake:
 - When releasing the drive switch
 - By reversing the drive direction
 - Controlled by the rear safety button
- An electromagnetic brake:
 - Electromagnetic safety brake, controlled by the emergency off switch
 - Electromagnetic safety brake, controlled by the upper or lower position of the tiller
 - Electromagnetic parking brake, applied when the power supply is cut

Driver's compartment

The tiller groups together control functions such as: steering, proportional lift, forward and

reverse traction, horn and double throw safety switch.

The various models are equipped with:

- An emergency off switch
- A display
- A diagnostic connector

Equipment available as standard or as additional options:

That can be added to the truck:

- Load backrest
- Central refilling system
- Cold store (-35°C)

List of checks prior to start-up

List of checks prior to start-up

⚠ WARNING

Damage or other defects on the forklift truck or attachments (special equipment) can result in accidents.

If damage or other faults are noticed on the truck or attachments (special equipment) during the following inspections, do not use the truck until it has been properly repaired. Do not remove or disable the safety systems and switches. Do not change the pre-set values.

⚠ WARNING

Risk of falling!

When working on high-level parts of the truck, do not use truck components for access or to stand on.

- Use suitable access equipment.

Before start-up, ensure that the truck operates correctly.

To do this, perform the following checks:

- Fork arms or other load-carrying equipment should not show any signs of noticeable damage (for example: bending, cracks, significant wear).
- Check that there are no signs of leaking consumables under the truck.
- Do not restrict the field of vision. Ensure the visible area specified by the manufacturer is observed.
- Attachment parts (special equipment) must be properly secured and function according to their operating instructions.

- Damaged or missing stickers must be replaced in compliance with the marking position table.
- The guard grille must be intact and securely mounted.
- The roller guide rails must be coated in a visible layer of grease.
- The wheels must show no signs of defects or heavy wear. They must be mounted correctly.
- Check that there are no foreign objects that could hinder the operation of the wheels and rollers.
- The warning devices (horn etc.) must work.
- The battery cover must be closed.
- Check that the covers are correctly positioned.
- The chains must be in perfect condition and must be evenly and correctly tensioned.
- The operator must be qualified to drive the truck. The operator must be able to reach the controls and operate them (especially the anti-crush device). Do not obstruct access to the controls.

Please inform your supervisor if you notice any defects.

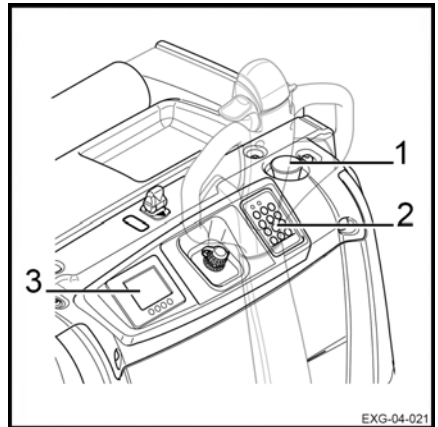
Starting up

NOTE

- Check that the battery hood is closed.
- Check that the battery is locked.
- Check that the battery is connected.
- Check that the battery compartment hood is closed and locked correctly.
- Release the emergency off switch (1) if it has been pressed.
- Turn the key (2). For models equipped with an electronic key or the FleetManager™ option, enter the PIN code.

The display (3) switches on. The truck is ready for operation. The brake is automatically disengaged.

- Lower the tiller then reposition in the rest position to unblock truck use.
- Raise the load arms a few centimetres.



NOTE

Always adjust your speed to suit the route, any dangers and the load. Use the truck on ground that has the correct surface and hardness.

DANGER

Risk of sparks

Using the truck with the battery hood open is prohibited.

WARNING

Risk of accident or loss of load

Driving on slopes steeper than 10% is prohibited due to braking capacity and stability. The load being transported could tip over.

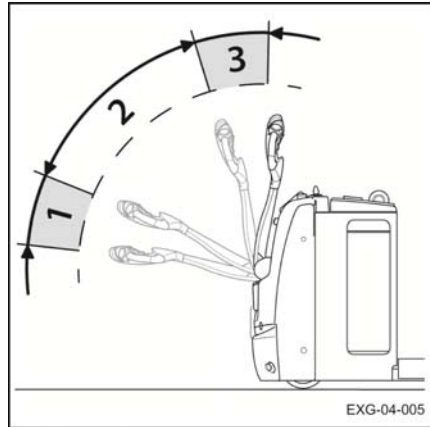
Starting up

- Tilt the tiller into the drive area (2).



NOTE

In areas (1) and (3), the electromagnetic brake is applied and it is not possible to drive the truck.



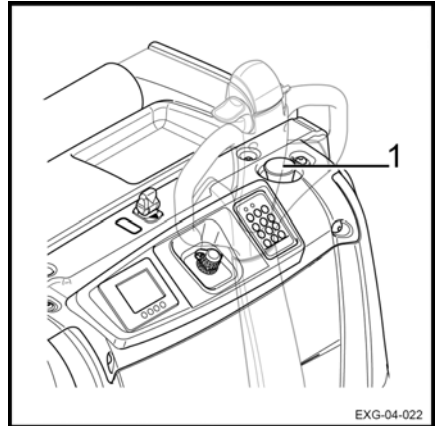
Checks and actions prior to commissioning

Checking the emergency shutdown ▷

To check the operation of the emergency off switch, proceed as follows:

- Start up the truck.
- Drive the truck.
- Press the emergency off switch (1).
- The truck stops immediately.
- The truck power supply is cut.
- The electrical controls and motors are no longer supplied with power.
- Pull the emergency off switch (1).

The functions are available again.



i NOTE

Ensure that the stabiliser wheels operate correctly. This influences braking effectiveness.

Checking the brake ▷

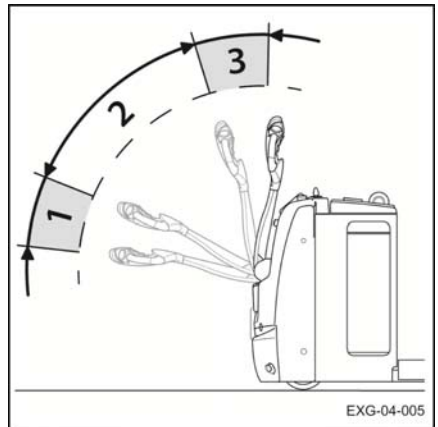
i NOTE

Perform this check on a flat surface.

- Drive the machine forward.
- Tilt the tiller in areas (1) and (3).

In these two areas, the machine is braked and the drive unit is no longer powered.

Releasing the tiller in the drive area (2) sends the tiller into area (3) and cuts traction.



Checks and actions prior to commissioning

Checking the anti-crush safety device

Anti-crush safety function

The machine moves in the opposite direction when the anti-crush button (2) is pressed.

If the truck is being operated in narrow areas (such as in a lift for example), the operator may get stuck against the wall if care is not taken. Without an anti-crush safety device, the tiller could injure the operator.

The truck immediately moves off in the opposite direction when the anti-crush device on the tiller head comes into contact with the driver's body. When the operator moves away from the anti-crush safety device, the machine stops even if a drive direction is selected again.

Normal operation may be resumed after releasing the drive switches.

Checking the anti-crush safety device



⚠ WARNING

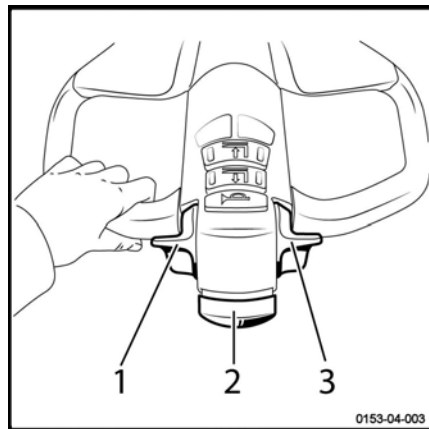
Ensure that the test zone is free of people and objects, both in front of and behind the truck.

- Move the drive switch (1) or (3) to move the truck towards you.
- Operate the anti-crush safety device (2).

The truck stops and accelerates in the opposite drive direction.

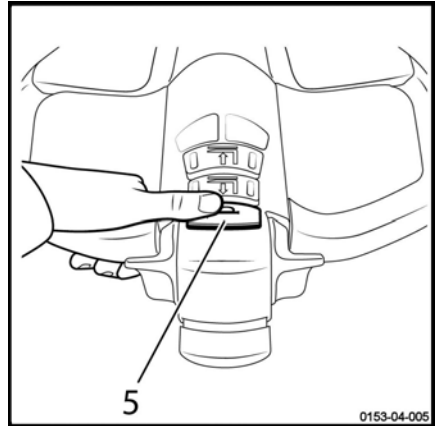
- Release the anti-crush safety button.

The truck stops.



Checking the horn

- Press the horn button (5) located on the upper part of the tiller.
- The horn sounds.



Truck operating instructions

Truck operating instructions

The trucks are designed for indoor and outdoor use in non-hazardous atmospheres. The temperature should be between -10°C and +45°C and the relative humidity of the air less than 95%.



NOTE

A cold store option is available for lower temperatures.

The places where the truck is used must comply with the applicable regulations (condition of the ground, lighting etc.).

The trucks must be used on dry, clean and flat ground.

Before using the truck, it is essential to check the working environment. This check can take the form of visual inspection.

The work area must be clear. The truck's path must be free of obstacles and people.

The operator must be alert to anything that might prevent manoeuvres being carried out safely. The following may create a potential danger:

- A person near the truck
- A person below the forks when they are raised
- The operator must not use an MP3 player or any other electrical equipment that could impair awareness of his/her surroundings
- There must be no signs of oil or grease on the floor

The operator must take care when transporting a load. The load dimensions can interfere with manoeuvres and restrict the field of vision. The speed of the truck must also be reduced as the truck could tip over when breaking or cornering.

The loads must be consistent, with a maximum recommended height of 2 m.

For uses other than those shown above, please consult the After-Sales Service Centre.

It is important to use pallets that are in good condition.

Speed must be reduced when moving over obstacles to prevent the truck from becoming unbalanced and vibrations in the operator's arms.

The trucks can drive across ramps and shallow inclines. With an initial lift, they can cross larger obstacles.

WARNING

Risk of loss of stability

- Always adapt your driving to the ground conditions (uneven surfaces etc.), particularly hazardous working areas and the load.



NOTE

- *To prevent the bottom of the load lift system from scraping the ground, always move the forks to the raised position before setting off*
- *Always switch off the ignition before leaving the truck*
- *The mast protective screen must always be correctly positioned, properly secured and clean*

WARNING

Risk of damaging the truck

Ensure that the height of the mast is lower than obstacles (racks, doors etc.).

WARNING

Risk of injury

Always keep your hands on the controls. Never put your hands near moving parts and assemblies without first lowering the load arms to the ground and disconnecting the battery.

For effective protection, safety shoes must be worn.

Do not climb on the hoods of the truck (battery, chassis etc.).

⚠ WARNING

Driving safety guidelines:

- The driver must drive slowly around corners and when entering narrow passageways.
 - The driver must always maintain a safe braking distance from vehicles or people in front of him.
 - The driver must avoid stopping suddenly, making U-turns too quickly and overtaking in dangerous areas with poor visibility.
-

⚠ CAUTION

Risk of injury

Before using a side access truck, check that the battery is correctly locked.

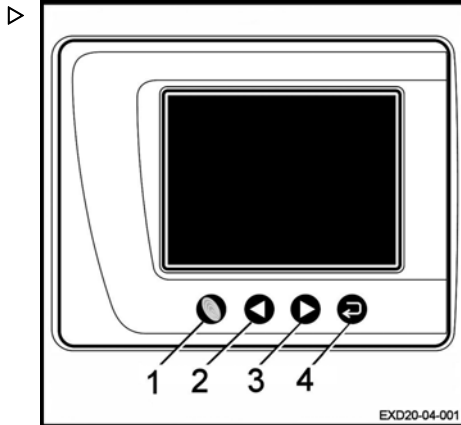
Using the display-operating unit

Using the display-operating unit

Selection buttons

The operator selects the menus using the four selection buttons:

- The **Blue Q** button (1) to select Blue Q mode, hare mode or tortoise mode
- The **left arrow** button (2) to scroll left through the drop-down menu
- The **right arrow** button (3) to scroll right through the drop-down menu
- The **confirm** button (4) to confirm the highlighted choice on the screen



Operation of the display unit

Managing battery charging

The operating unit shows the battery charge level.

The operator can refer to the battery icon (1) or (2).

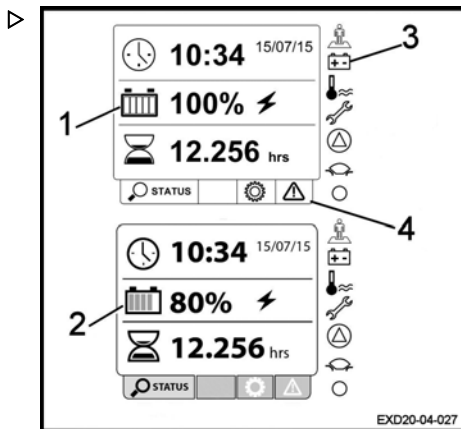
The number of bars shown indicates the battery charge level.

- From 0 to 20%: 1 bar.
- From 21 to 40%: 2 bars.
- From 41 to 60%: 3 bars.
- From 61 to 80%: 4 bars.
- From 81 to 100%: 5 bars.

The **Battery** indicator light (3) comes on in the event of a deep discharge of the battery or in the event of a fault.

Two distinct warnings may be displayed if the battery charge is insufficient:

- 1) Less than 25% of charge remaining: The icons (3) and (4) flash and an audible beep sounds. A warning message appears at the icon (4) and remains on until the battery is charged.
- 2) Less than 20% of charge remaining: Three regular beeps sound, lifting is



restricted, the (3) icon flashes and the (4) icon remains illuminated with a new warning message.

Temperature, settings and warning lights

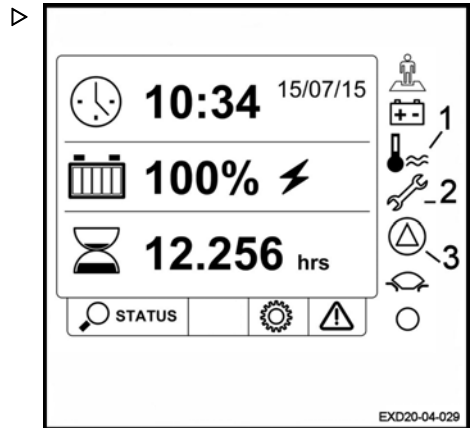
The **Temperature** light (1) comes on in the event of overheating of the traction motor or the controller.

A warning is shown on the display.

The **Settings** light (2) comes on to indicate the date of the next maintenance.

A warning is shown on the display.

The **Warning** light (3) comes on in the event of a fault in a truck component.



Drive program

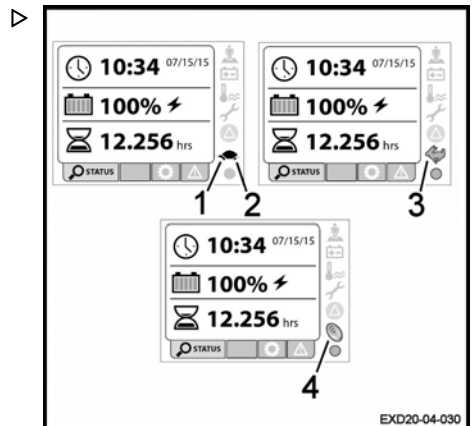
The **Drive program** light (1) is permanently illuminated when a travel mode is selected.

There are three different drive modes:

- Tortoise mode (2)
- Hare mode (3)
- Blue Q mode (4)

The icon of the drive mode selected appears on the display.

- Select the desired drive mode using the navigation keys.

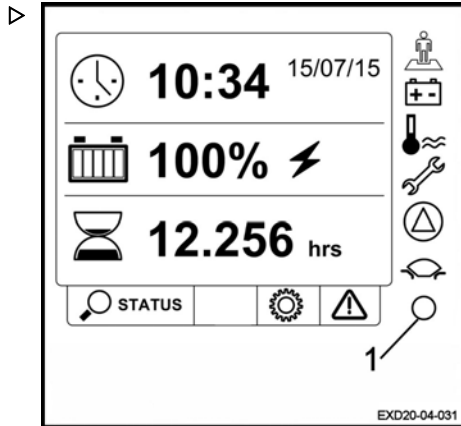


Using the display-operating unit

Activity indicator

The **Activity indicator** light (1) flashes continuously while the truck is in operation.

When the indicator is off, the display unit is locked or frozen. A warning is shown on the display.



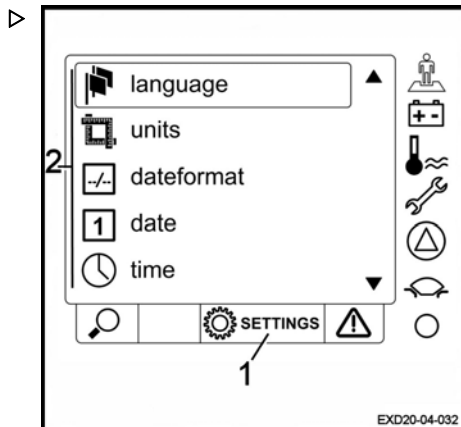
Settings menu

It is possible to access different settings through the Settings menu.

- Select the **Settings** menu (1).

This menu allows access to a drop-down menu (2) consisting of:

- Language
 - Unit
 - Date format
 - Date
 - Time
 - Adjustment of the Load Management warning sounds
 - Adjustment of the contrast
 - Adjustment of the brightness
- Select the desired option



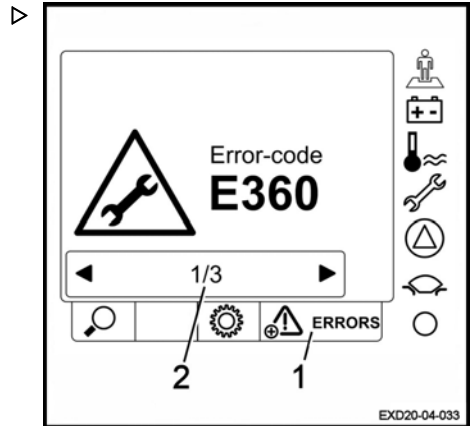
Error codes menu

It is possible to access error messages that are disrupting the operation of the truck.

- Select the **Error messages** menu (1)

The operator can access the error codes. If several codes are affecting the truck, the operator can scroll through several successive displays.

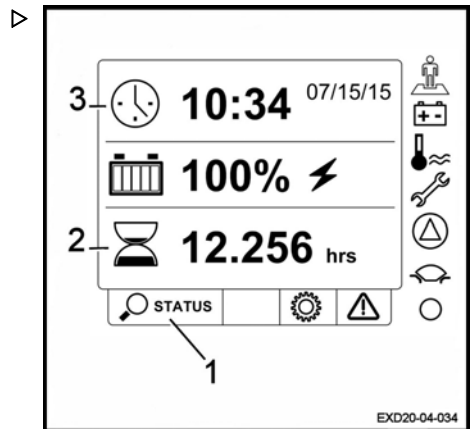
The number of error messages is indicated at the bottom of the display (2).



Start-up screen

In addition to the various menus and lights mentioned above, additional data is available:

- The **Truck status** menu (1) displays the truck menu.
- The **Hourglass** icon (2) indicates the operating time of the truck.
- The **Clock** icon (3) indicates the time and date.



Driving safety guidelines

Driving safety guidelines

Behaviour when driving

Operators must obey the same rules within the plant as on the road. They must drive at speeds appropriate for the driving conditions.

Therefore, they must drive slowly:

- When cornering
- Through narrow passageways
- Through swing doors
- In low-visibility areas
- When the roadway is uneven

Operators must always maintain a safe braking distance from vehicles or people in front of them. They must always maintain control of the truck. They must avoid sudden stops, making fast U-turns, overtaking other vehicles in potentially hazardous or low-visibility areas.

Driving the truck while sitting on the dashboard is prohibited. The operator must be resting against the seat.

These trucks are designed to be used as a pallet stacker, double pallet stacker and pallet truck. Therefore:

- Never sit on the dashboard to drive the truck
- The truck must not be used as a stepladder
- The truck is not designed to transport people
- Operators must always stay within the truck clearance
- Stay in the safety area (working area defined by the manufacturer)
- Ensure the stability of the truck and do not exceed its capacity

Use of a telephone or radio with the truck is permitted.

However, do not use these devices when driving as they may distract you.

Take a test drive on an open surface.



NOTE

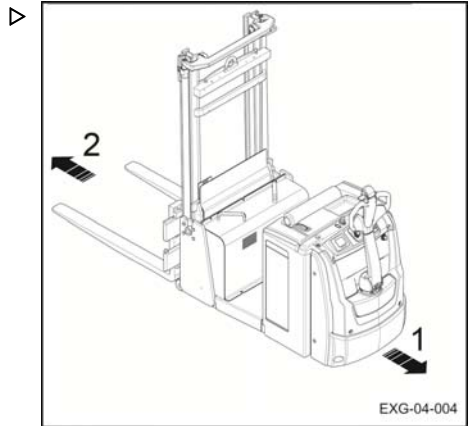
Drivers must wear safety shoes that fit properly to be able to drive and brake in complete safety.

Driving

Defining directions

On a pedestrian-mode counterweight pallet stacker, the conventional directions are:

- Forward travel (1): tiller direction
- Reverse travel (2): fork direction



Driving

- Turn the switch key.
- Lower the tiller into zone (2).

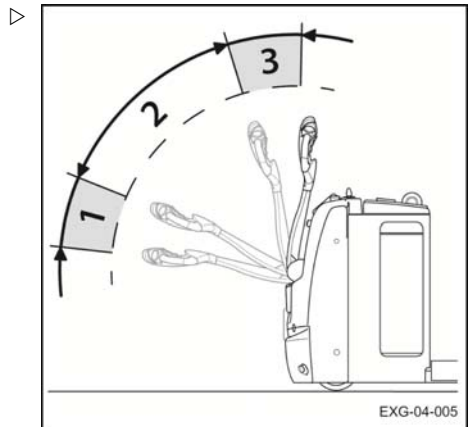
NOTE

The truck is in the driving position in zone (2). In the lower zone (1) or the upper zone (3), the brake is applied and the traction motor is switched off.

DANGER

Risk of obstructing the use of the tiller

Do not adjust the A4-sized support to a height that is too low. This could hinder the forklift operator when driving the truck.



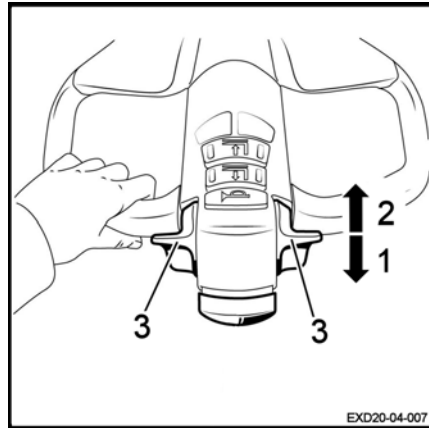
Driving

Forward travel

- Press the lower part (1) of the drive switch (3) with your thumb. ▷
- The speed increases with the movement of the drive switch.
- When the drive switch is released, the truck brakes electrically.

Reverse travel

- Press the upper part (2) of the drive switch (3) with your thumb.
- The speed increases with the movement of the drive switch.
- When the drive switch is released, the truck brakes electrically.



⚠ WARNING

Restricted visibility

During reverse travel, visibility may be restricted. Be very careful. Make sure that the path behind is clear before travelling in reverse.

Reversing the direction of travel

- Push the drive switch in direction (1) or (2).
- Release the drive switch.
- Operate it progressively in the opposite direction until the required speed is reached.

Steering

Steering

The truck has electric steering controlled by a tiller (8).

The electric power steering makes it possible to manoeuvre the truck gently and precisely with just one hand.

⚠ WARNING

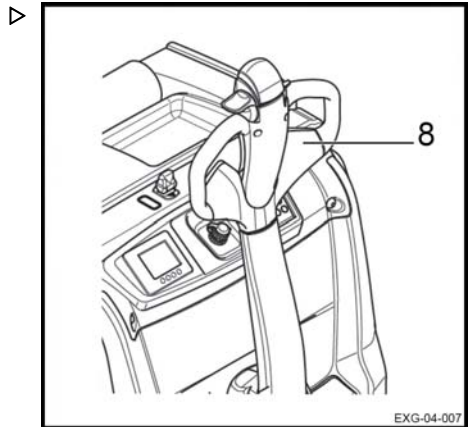
Risk of serious injury and/or serious damage to the machine.

Never use a truck with faulty steering. A safety device stops the truck and applies the brake in the event of a steering fault.

⚠ WARNING

Risk of injury

Approaching a tight corner too fast can cause the truck to overturn.



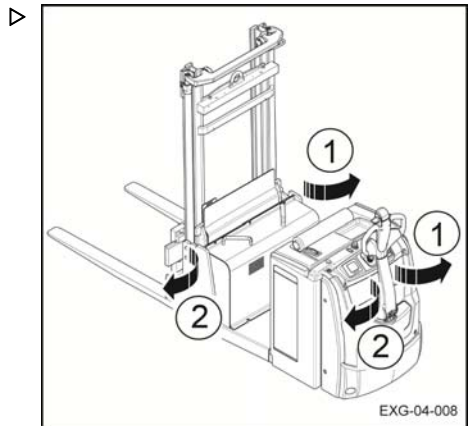
EXG-04-007

Turning direction in forward travel

- Turn the tiller to the left (2), the truck turns to the left (2).
- Turn the tiller to the right (1), the truck turns to the right (1).
- Release the tiller; it should return to the neutral position and the truck should move in a straight line.

Steering angle: 180°

The turning radius (W_a) depends on the length of the fork. (See technical specifications).



EXG-04-008

Safety when cornering: speed limitation

The truck is fitted with a cornering safety device. This device automatically reduces the speed when cornering, when a specific drive wheel steering angle is exceeded.

Driving

Braking

⚠ WARNING

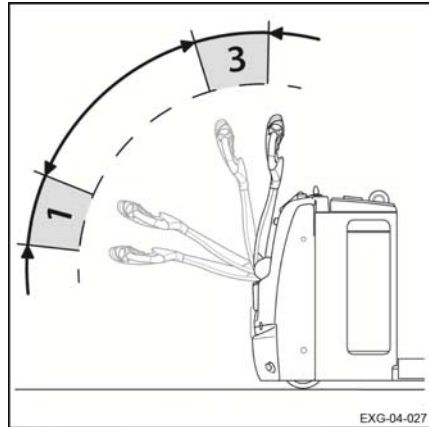
The quality of the floor surface affects the braking distance of the truck.

This should be taken into consideration when driving.

Electromagnetic braking

The electromagnetic brake is activated automatically if one of the following conditions is met:

- The tiller is released. It is then brought back to the braking position (3) by a gas spring.
- The tiller is in braking position (1) or (3).
- The drive switch is in the neutral position.
- The power supply is cut off.
- The forklift operator presses the emergency off switch.



Braking by reversing the drive direction



Braking can be achieved by reversing the drive direction:

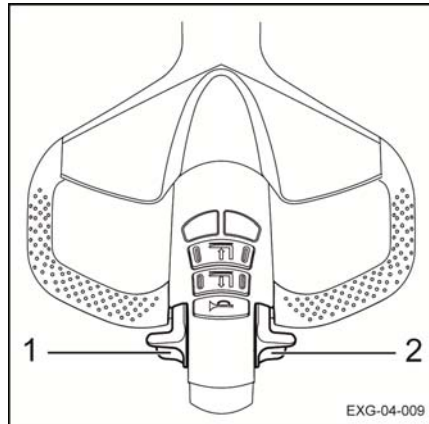
- Move the drive switch (1) or (2) in the opposite direction until the truck stops.

Braking by releasing the drive switch

Braking can be achieved by releasing the drive switch:

- While travelling, completely release the drive switch (1) or (2).

The brake is automatically activated. The truck is immobilised.



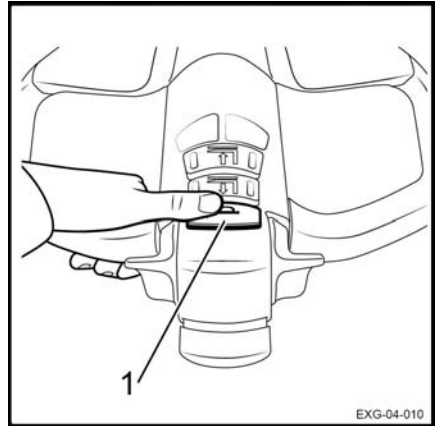
Horn

The horn is positioned on the inner side of the tiller.

It is used:

- On routes where there is poor visibility
- At junctions
- In the event of immediate danger
- Press the button (1).

The horn sounds.

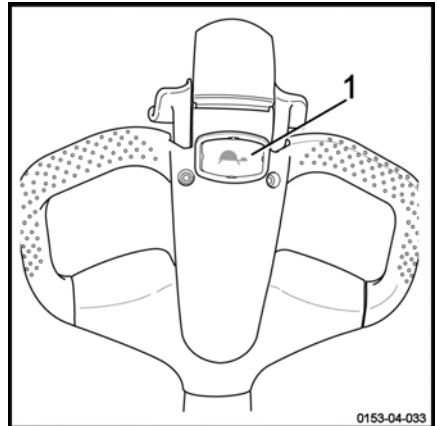


Creep Speed function

This function makes it possible to manoeuvre the truck in confined spaces.

The tiller remains in the vertical position.

- Press the Creep Speed button (1) (tortoise icon) on the tiller. Hold the button down.
- Gently move the drive switch forwards or backwards depending on the manoeuvre to be performed.



NOTE

The traction speed can be set between 0.5 and 1.5 km/h. Contact the After-Sales Service to change this.

The Creep Speed function cancels automatically when the tiller is in the drive position.

CAUTION

Danger of forklift operator being trapped by the truck.

Gently move the drive switch to adjust the truck speed. This prevents it moving too quickly towards the operator.

NOTE

Driving

If the operator releases the Creep Speed button and/or the drive switch, the vertical position of the tiller applies the emergency brake again.

Drive program

The indicator light (1) is on during operation of the truck. The shape of the indicator light indicates the selected program.

The truck is equipped with three different drive programs:

- Hare mode (3)
- BlueQ mode (4)
- Tortoise mode (2)



NOTE

When the operator restarts the truck, the last mode selected is automatically activated.



NOTE

The drive program is instantly changed. If the operator changes mode while driving the truck, he must remain vigilant.

Hare mode

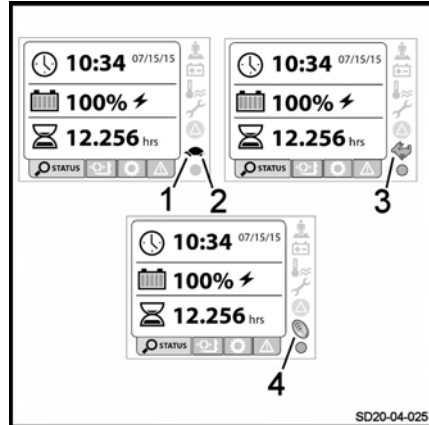
When Hare mode is selected on the screen, the truck operates at its maximum performance.

Blue Q mode

Selecting Blue Q mode allows you to slightly reduce the performance of the truck:

- The travel speed of the truck is reduced (70% of maximum speed)
- The speed of lifting and lowering the forks is reduced (90% of maximum speed)

This mode allows you to save battery.



Tortoise mode

Selecting Tortoise mode allows you to reduce the performance of the truck:

- The travel speed of the truck is reduced to 6 km/h
- The speed of lifting and lowering the forks is considerably reduced

The different speeds can be adjusted. Contact the After-Sales Service Centre to change these.

Driving

Using the truck on a ramp**NOTE**

Incorrect use of the truck on a ramp is not recommended. It places particular stress on the traction motor, brakes and battery.

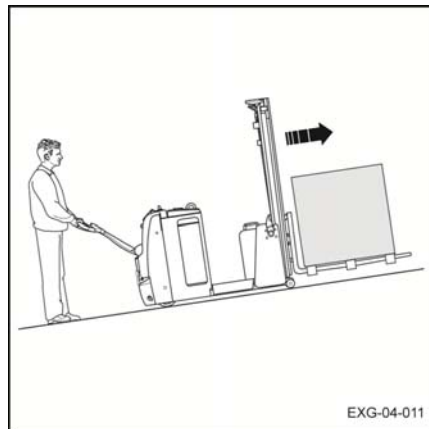
Ramps must always be approached with caution:

- Never attempt a slope with a gradient that is greater than that specified in the truck's datasheet.
- Make sure that the ground is clean and has a non-slip surface and that the route is clear.

Travelling up slopes

Always travel up slopes in reverse. The load faces uphill.

Without a load, we recommend that you go up a slope forwards.



Operating the FleetManager™ option

Operating the FleetManager™ option

Description of the FleetManager option

The FleetManager option allows you to control access to the truck. The option is a fleet management system.

You can access the system:

- Either by using a keypad
- Or by using a reading device for a transponder or an RFID card

The fleet manager sets the access details via the web interface. This affects the transponder cards or PIN codes for the corresponding trucks. It is possible to change the amount of time for which the access authorisation is valid.

Software is also available.

Additional options:

- Shock sensor
- Tools for wireless data management:
 - ▶ GSM⁽²⁾GPRS⁽¹⁾ module with antenna

The options available on the truck are:

- Access control
- Access control and shock sensor
- Access control and GPRS module
- Access control, shock sensor and GPRS module

⁽¹⁾ GPRS: General Packet Radio Service

⁽²⁾ GSM: Global System for Mobile Communication

Shock sensor

This sensor allows you to record the shocks received by the truck.

If the truck receives a shock, it is possible to configure a speed reduction.

The fleet manager is the only person who is able to change certain parameters.

NOTE

Replace the sensor if it is faulty.

GSMGPRS module

The module consists of a GSM modem and an antenna.

The module allows you to:

- Access truck information remotely
- Use geolocation

The data is stored on a server.

Data is transmitted by Bluetooth (default) or by GSM module (optional).

Commissioning a truck equipped with the FleetManager™ option

Commissioning a truck equipped with a keypad or an electronic key ▷

- Turn the switch key to start the truck.
- Enter the PIN code on the keypad. The PIN code consists of five to eight digits.

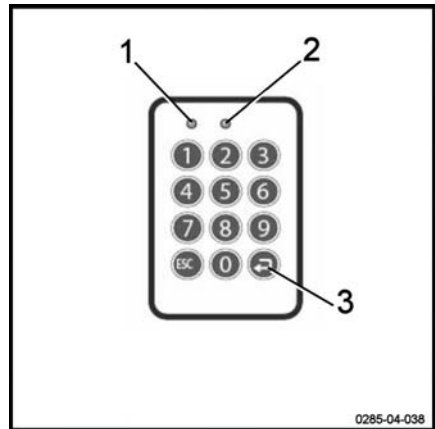
By default, no PIN code is given as a factory setting.

If the PIN code is correct, the LED (1) is not lit. The LED (2) flashes slowly at two-second intervals (green colour).

No acoustic signal sounds.

- Press the Enter key (3) to confirm.

The truck is now ready for use.



NOTE

In the configuration, the fleet manager can specify that the operator must enter a preliminary code when logging in. The operator can then assess the state of the truck.

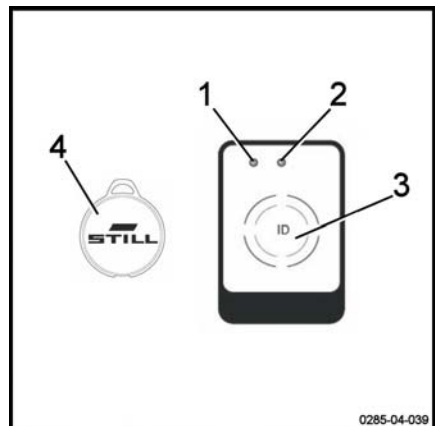
Commissioning a truck equipped with an RFID reading device ▷

- Turn the switch key to start the truck.
- Place the RFID transponder card or the RFID transponder (4) in front of the reading device (3).

If the card is correct, the LED (1) is not lit. The LED (2) flashes slowly at two-second intervals (green colour).

Two acoustic signals sound.

The truck is now ready for use.



Operating the FleetManager™ option

FleetManager™ option: Colour code for the LEDs

The LEDs can have different statuses and different colours. Below is the list of the most common messages and their meanings.

Malfunction		Signal transmitter	Cause	Solution
LED status				
LED 1	LED 2			
Lit continuously Red colour	Off	A long acoustic signal sounds	Reading device variant: no valid access authorisation	Generate a valid access authorisation using the interface
			Keypad variant: no valid access authorisation for the PIN code entered	
			Keypad variant: PIN code entered incorrect or not confirmed using the Enter key	Re-enter the PIN code
Lit continuously Red colour	Flashes once Green colour	A long acoustic signal sounds	The operator has been granted access authorisation. But the period of validity has expired.	Use the interface to enter a new period of validity
			The date of the truck is incorrect	
Flashes quickly Yellow colour	Lit continuously Green colour		Memory is 80% full	Clear the memory
Flashes quickly Red colour	Flashes quickly Red colour	A long acoustic signal sounds upon activation	There are several possible causes: - Reading device or keypad not accessible - GPRS module not accessible - Built-in rechargeable battery flat - Memory full	Contact the After-Sales Service Centre

Malfunction		Signal transmitter	Cause	Solution
LED status				
LED 1	LED 2			
Flashes quickly Red colour	Lit continuously Green colour		A shock has occurred	Reset the shock
Flashes quickly Blue colour	Off		The truck is connected via a Bluetooth link. The operating data is being read. The reading process can take up to five minutes.	The truck is switched on but is not moving. Wait for all of the relevant data to be read. As soon as the LEDs change to a different status, resume work.

Operating the FleetManager™ option

Disconnecting a truck equipped with the FleetManager™ option



NOTE

Operators must not log off intentionally while driving.

⚠ WARNING

Access to the truck must be disabled.
Unauthorised users are not allowed to use the truck.

Disconnecting a truck equipped with a keypad or electronic key ▷

- Park the truck in a safe place.
- Press the button (3) to log off. Keep the button pressed in.

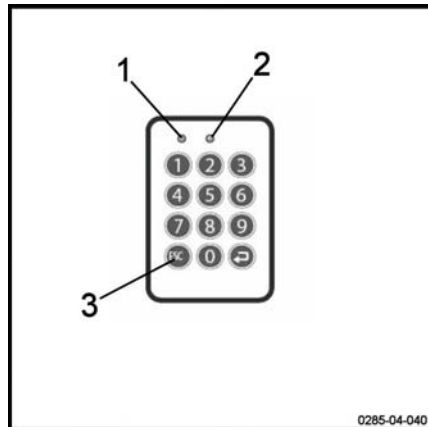
No LEDs light up. A long acoustic signal sounds.

The LED (1) lights up for a second (red colour). The LED (2) is not lit. A long acoustic signal sounds.

The LED (1) is no longer lit. The LED (2) flashes slowly at two-second intervals (green colour). No acoustic signal sounds.

The truck is disabled.

- Turn the switch key to the off position to switch the truck off completely.



Disconnecting a truck equipped with an RFID reading device ▷

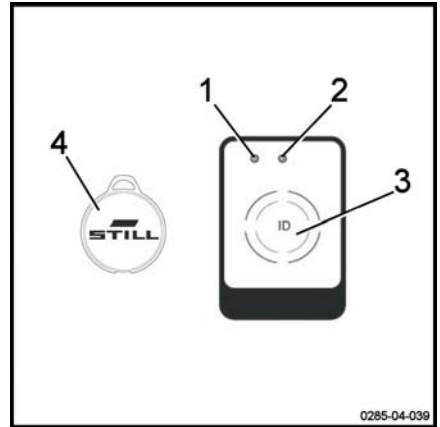
- Park the truck in a safe place.
- Briefly place the RFID card or the RFID transponder (4) in front of the reading device (3).

The LED (1) lights up for a second (red colour). The LED (2) is not lit. A long acoustic signal sounds.

The LED (1) is no longer lit. The LED (2) flashes slowly at two-second intervals (green colour). No acoustic signal sounds.

The truck is disabled.

- Turn the switch key to the off position to switch the truck off completely.



Transporting loads

Transporting loads

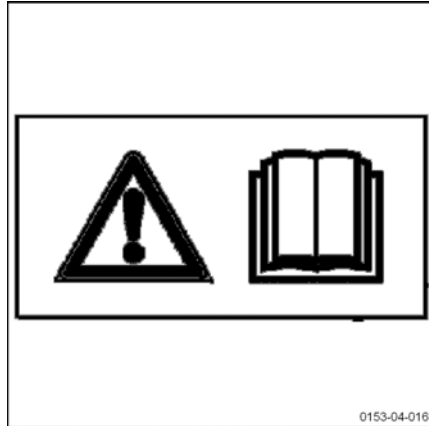
Load handling safety rules

⚠ WARNING

Carefully observe the following instructions before picking up loads. Never touch or stand on moving parts of the truck (e.g. lifting device, pushing devices, work installations or devices for picking up loads).

⚠ WARNING

Take care not to trap hands or feet when operating the truck.

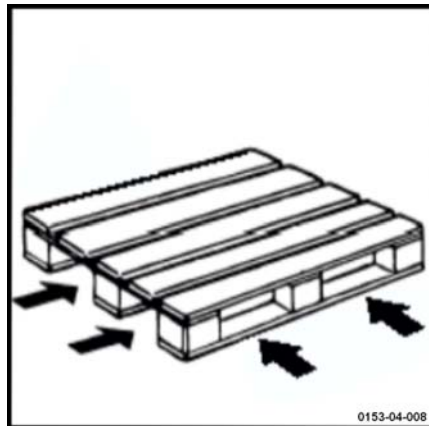


Grabbing a loading unit

Watch out for the following elements:

- the load must be well-balanced and centred correctly between the fork arms
- the fork arms must be sufficiently slid underneath the load to guarantee stability.

The load must not protrude too far over the fork arms, nor should the fork arms protrude too far out from the load.

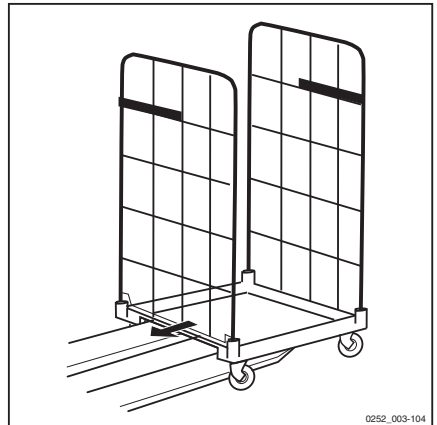
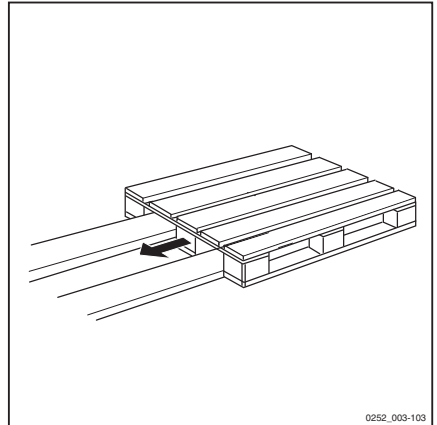


Transporting pallets or other containers

As a general rule, loading units must be transported one by one (e.g. pallets). Transporting several loading units at a time is only authorised:

- when the safety preconditions are fulfilled.
- by order of the monitoring agent.

The forklift operator must ensure that the loading unit is properly packaged. He must only move loading units that have been carefully prepared and that meet the safety requirements.



Transporting loads

Reading the capacity label

⚠ CAUTION

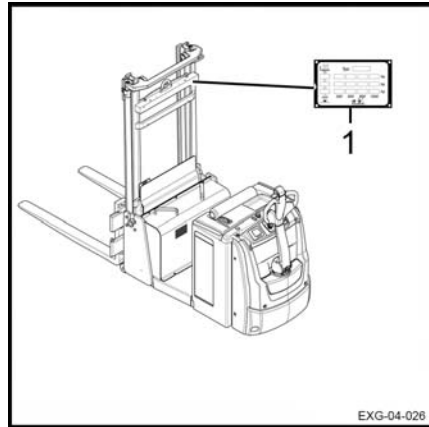
Risk of loss of control

Before picking up a load, make sure that its weight does not exceed the lifting capacity of the machine.

Refer to the nominal capacity specified on the truck's capacity plate (1).

The values shown correspond to compact, homogeneous loads. They must not be exceeded. If they are exceeded, the stability of the truck and the resistance of the mast and the chassis are no longer guaranteed.

The distance of the load centre of gravity from the back of the fork and the lift height determine the maximum load to be lifted. Check that the pallet is in good condition.



Nominal capacity

EXV-CB 06: 600 kg with 500 mm centre of gravity.

EXV-CB 10: 1000 kg with 500 mm centre of gravity.

EXV-CB 12: 1200 kg with 500 mm centre of gravity.

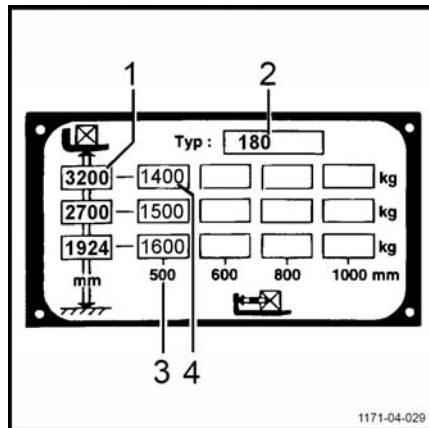
EXV-CB 16: 1600 kg with 500 mm centre of gravity.

Reading the capacity label



Example with an EXV-CB 16 fitted with a standard 3200 mm mast:

- (1) - Maximum lift height: 3200 mm.
- (2) - Type of lift mast.
- (3) - Distance from the back of the fork to the load centre of gravity: 500 mm.
- (4) - Maximum capacity on the forks: 1400 kg at a height of 3200 mm.



Adjusting the fork arm span

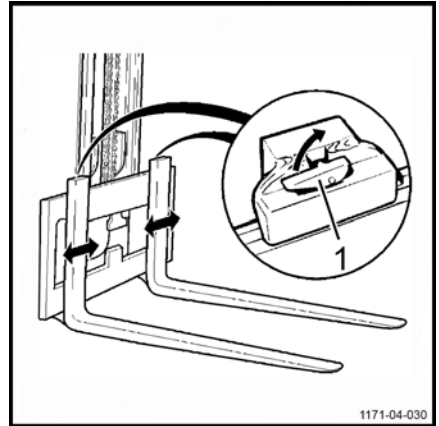
NOTE

The load centre of gravity must always be at an equal distance between the forks.

- Move the locking lever (1) upwards. ▷
- Set the fork arm span according to the load to be lifted.

The forks must be the same distance from the axis of the truck.

- Release the opposing lock by one detent on the apron.

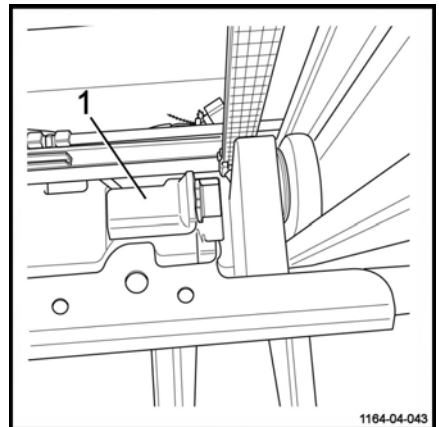


Progressive stopping of the carriage ▷ in the lower position

A detector (1) that senses when the position of the forks is 30 cm from the bottom part of the mast triggers an automatic slowing of the lowering action. This detector prevents a violent impact at the end of travel.

- Push the fork lowering control until the carriage is fully lowered.

The progressive shutoff device for the carriage prevents the buffer from being hit at the end of travel.



Transporting loads

Lift control elements

WARNING

Appropriate use of the equipment

Only use the lifting device and the accessories for the work for which they are intended.

The operator must receive instruction on the operation of the load lift system.

WARNING

Risk of injury

The safety instructions must be strictly adhered to.

Do not touch or stand on moving parts (e.g. lifting device, pushing devices, work installations, load lifting devices).

WARNING

Risk of injury

Never put your hands near the load lift system.

DANGER

Risk of accident

The mast protective screen must always be in place, correctly fixed and clean to provide good visibility for the operator.

For safety reasons, the lift and traction functions are inhibited when the tiller is in the rest position.

Raising/lowering the mast

Raising the mast:

- Press button (2).

The forks are raised.

Lowering the mast:

- Press button (1).

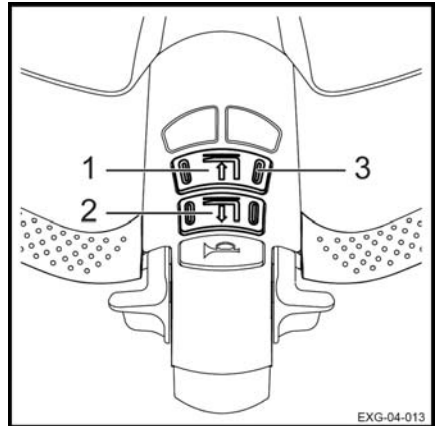
The forks are lowered.

When the lifting control (1) is released, the forks stabilise at the required height.



NOTE

A groove (3) is present on each side of the button. This helps you to feel the button and to identify it even if there is not much light.



EXG-04-013

Operation of the mast tilt

The mast tilt ensures that the truck remains stable by adapting the position of the centre of gravity. This adaption facilitates the lifting and moving of heavy loads.

Mast tilt

Proceed as follows:

- Lower the tiller (move it into the driving position).
- Pull the tilt control button (4) towards the tiller in the (5) direction.

The forks tilt upwards and the mast tilts towards the chassis.

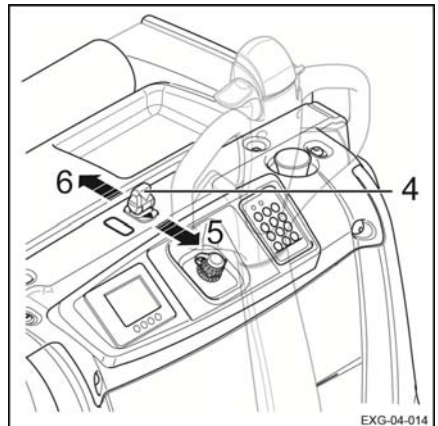
- Release the tilt control button (4) when the required mast tilt is reached.

Returning the mast to the vertical position

Proceed as follows:

- Lower the tiller (move it into the driving position).
- Push the tilt control button (4) towards the mast in the (6) direction.

The forks tilt towards the ground and the mast returns to the vertical position.



EXG-04-014

Transporting loads

- Release the tilt control button (4) when the mast has returned to its original position.

Load handling

Before picking up a load

Ensure that the load weight does not exceed the capacity of the truck.

- Refer to the nominal capacity specified on the truck's capacity label
- You must also make sure that the load is stable, well-balanced, attached firmly and centred between the fork arms in order to avoid dropping any part of the load
- Check that the width of the load is compatible with the width of the fork arms
- Check that the load is not damaged

CAUTION

Risk of injury

Safety shoes must be worn.

Transporting people is strictly prohibited. Do not use the forks to lift a person.

DANGER

Risk of tipping

It is essential to slow down when approaching a corner or on wet ground.

CAUTION

Arrangement of loads

Do not touch nearby loads or loads positioned at the side or in front of the load being handled.

Arrange the loads with a small space between them to prevent them hooking onto one another.

DANGER

Risk of crushing fingers, hands and arms

Do not put your hands above the mast protection. Do not disassemble the mast protection.

Picking up a load from the ground

- Use the forks to raise a load several centimetres from the ground (observe the capacity of the truck).

Transporting a load

⚠ DANGER

Risk of accident

There must be no one under or near the truck when the load is in the raised position.

⚠ DANGER

Risk of falling

Never transport a load with the forks in the raised position as the truck may become unstable.

Observe the following recommendations:

- Drive forwards for optimum visibility
- Travel up or down slopes with the load up-hill Do not travel across the slope or make a U-turn
- Reverse travel is used for setting down the load Adjust your speed.
- Do not drive with an unstable load
- If visibility is poor, let someone guide you
- Raise the forks slightly in order to pass obstacles
- Be careful of low passageways, low doorways, scaffolding, pipes etc.
- Check that the width of the load is not greater than the width of the aisle

Setting a load down on the ground

Proceed as follows:

- Drive the truck to the required location.
- Carefully move the load into the unloading zone.
- Lower the load until the forks are free.
- Withdraw the truck in a straight line.
- Raise the forks a few centimetres.



Transporting loads

⚠ CAUTION

Risk of falling

Do not touch nearby loads or loads positioned behind the truck.

⚠ CAUTION

Risk of accident

Before you set down the load, ensure that no one is around the truck or the load.

Stacking a load

⚠ DANGER

Risk of loss of stability

In order to retain maximum stability and to avoid any risk of overloading the truck, do not use the initial lift control to disengage the load from the storage area.

Proceed as follows:

- Drive the truck to the required location.
- Raise the forks clearly above the level where the load is to be placed.
- Drive the truck forward into the rack.
- Lower the load until the forks are free.
- Withdraw the truck in a straight line.
- Lower the forks again until they are several centimetres from the ground.

⚠ DANGER

Risk of fatal accident

There must be no one under or near the truck when the load is in the raised position.



Picking up a load at a height

Proceed as follows:

- Drive the truck to the required location.
- Lift the forks to the height of the pallet.
- Carefully move the forks forward under the pallet.
- Lift the forks until the pallet is lifted free of the rack.
- Move slowly to withdraw the forks from the rack.

⚠ DANGER

Risk of hooking the mast on the rack

Do not start lowering the forks until they are completely clear of the rack. The forklift operator must remain vigilant and ensure that there are no obstacles preventing the lowering of the forks.

- With the load on the forks, lower the forks again until they reach the ground.
- Lift the forks to move the truck.

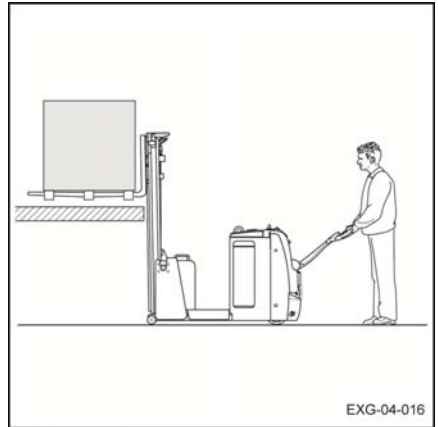
Before leaving the machine

i NOTE

Always stop the machine on level ground away from traffic routes.

Proceed as follows:

- Lower the forks to the lowered position.
- Switch off the ignition (key or electronic key).
- In the event of a prolonged shutdown, press the emergency off switch. Then disconnect the battery.



Cold store usage (optional)

Cold store usage (optional) ▷

⚠ CAUTION

Standard trucks risk being subject to significant damage if used in extreme conditions.

Only trucks with the Cold Store option may be used inside cold storage. Specific oil designed for cold stores must be used.

These trucks are identified by their Cold Store label.

Area of Use

Trucks with the Cold Store option may be used in two different areas:

- **operating range 1:** the truck can operate at a temperature of -5 °C and, for short periods, at a temperature of -10 °C . It must be parked outside of the cold store.
- **operating range 2 (Entry / Exit applications):** the truck must be used alternately inside and outside of the cold store. It can withstand temperatures between -30 °C and $+45\text{ °C}$. Specific rules should be followed so as not to damage the truck and to avoid the occurrence of streaming (see the following paragraph). The truck is parked outside of the cold store.

Precautions for Use

The difference in temperature between the cold store and the room temperature zone may result in the formation of condensation water.

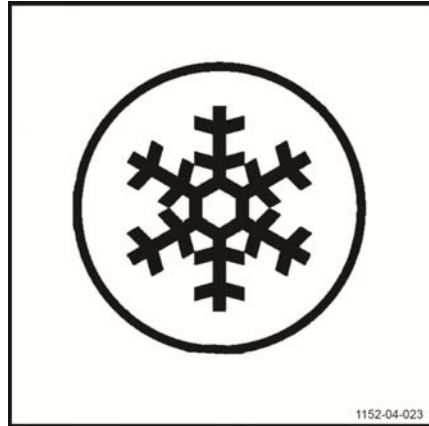
This water can freeze when the truck goes back into the cold store and jam the moving parts of the truck.

Streaming occurs if the truck remains outside of the cold store for more than ten minutes. Therefore, it is essential to leave the truck outside of the cold store for 30 minutes so that the condensation disappears.

⚠ DANGER

If the condensation freezes in the cold store, it is prohibited to operate the jammed parts.

This could cause permanent damage to the truck.



Parking

The truck must be parked outside of the cold store.

Parking inside the cold store could cause serious damage to the electrical and mechanical equipment (seals, hoses, rubber and synthetic parts).

CAUTION

Do not leave discharged or unused batteries in the cold store.

They could be permanently damaged.

Before leaving the truck

Before leaving the truck

- Choose a safe and level location.
- Set down the load and lower the forks completely.

The forks must touch the ground.

- Switch off the truck.

The automatic braking is activated.

- Remove the switch key.

DANGER

Danger of death!

It is prohibited to park the truck with a load in the raised position or the forks in the raised position.

Handling the battery

Battery type

Trucks can be fitted with different types of battery. Comply with the information indicated on your battery's type plate, as well as with its features.

WARNING

The weight and size of the battery influence the stability of the truck.

The new battery must weigh the same as the old one. Do not remove extra weight or change its position.

CAUTION

Be careful not to damage any wiring when replacing the battery.

Order picking

Maintenance personnel

The battery must be replaced by specially trained personnel. Personnel must follow the manufacturer's instructions for the battery, the charger and the truck.

It is also necessary to follow the battery maintenance instructions.

Fire protection measures



WARNING

Do not smoke or create a flame when handling batteries. There must be no combustible material or tools that produce sparks within a minimum radius of 2 m around the truck and the battery charger.

The work area must be well ventilated. Fire extinguishers must be provided and located near the work area.

Handling the battery

Parking the truck securely

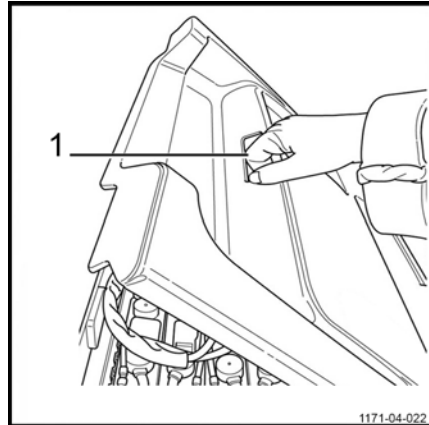
When the battery is being worked on, the truck must be parked safely. The truck can only be restarted when the covers and connectors have been put back in the operating position.

Opening and closing the battery hood

Opening the battery hood

To open the battery hood:

- Immobilise the truck.
- Lower the forks.
- Switch off the ignition (key or electronic key).
- Press the emergency off switch.
- Lift the hood (1) using the handle designed for this purpose.



Closing the battery hood

To close the battery hood:

⚠ WARNING

Risk of trapping fingers

When closing the battery hood, correctly position your fingers to avoid any risk of them being trapped.

- Close the hood (1).
- Ensure that the battery hood is closed securely.

⚠ CAUTION

Risk of sparks

Never drive with the hood open or incorrectly closed.

⚠ DANGER

Risk of falling

Do not climb on the battery compartment hood.

Disconnecting/connecting the battery connector

⚠ WARNING

Major risk of arcing and destruction of contacts

Never connect or disconnect the connector if the truck is switched on.

Regularly check the condition of the contacts of the connectors. Replace them if there are signs of arcing and carbonisation.

Adhere to the direction of polarity "+" and "-". Always connect "+" to "+" and "-" to "-". Do not reverse the connectors.

Each ½ connector has a polarising pin. Ensure that the connectors are present and in good condition. They prevent any risk of reverse polarity.

▷ Disconnecting the battery connector

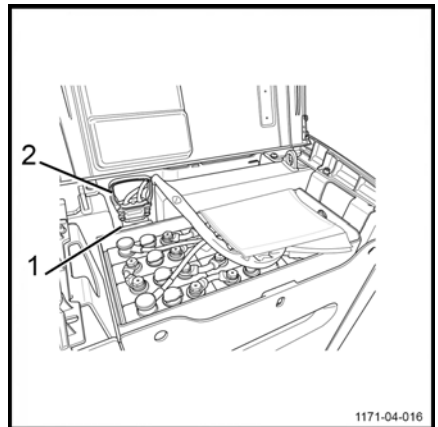
- Immobilise the machine and switch off the ignition.

The fixed socket (1) on the truck is located in the battery compartment.

- Open the battery hood.
- Pull the handle of the battery connector (2) to disconnect it from the fixed socket (1) on the truck.

Connecting the battery connector

- Press the battery connector (2) into the fixed socket (1) on the truck.
- Close the battery hood.



Handling the battery

Charging the battery using an external charger

⚠ CAUTION

Electrical hazards

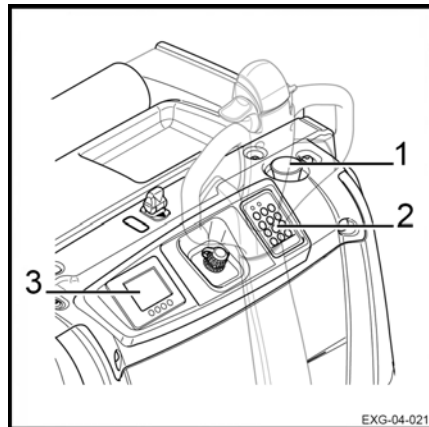
Make sure that the charger is compatible with the battery of the truck in terms of voltage and charging current (refer to the instructions for the charger).

For a gel battery, use a gel battery charger or an adjustable charger on the gel setting.

Ensure the correct "+" and "-" polarity when connecting the battery and charger connectors. Do not reverse the connectors.

Proceed as follows:

- Park the truck close to the charging station.
- Immobilise the machine. Lower the forks.
- Press the emergency off switch (1).
- Switch off the ignition (2) (key or electronic key).
- Open the battery hood.
- Disconnect the battery connector from the fixed socket on the truck.
- Connect the battery connector to the charging station.
- Switch the charger on as directed in the specific instructions for the charger.
- When charging is complete and the charger has stopped, unplug the battery connector from the charger.
- Reconnect the battery connector into the fixed socket on the truck.
- Close the battery hood.
- Pull the emergency off switch (1).
- Switch on the ignition (2) and check the charging status of the truck on the display (3).
- The truck is now ready for use.



⚠ WARNING

Risk of sparks

Always connect the battery connector before switching on the battery charger and disconnect the connector after switching off the charger.

**NOTE**

The connectors are fitted with a keying pin. To avoid reversed connections, regularly check its presence and condition.

⚠ WARNING

A battery produces explosive gases during charging.

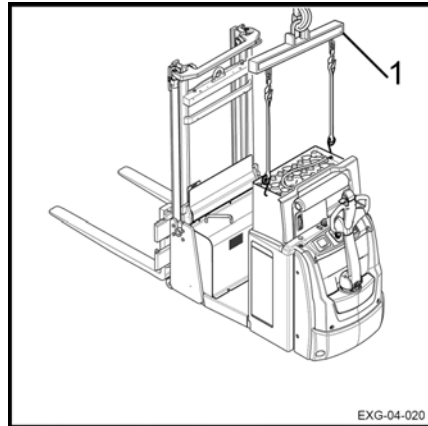
- Make sure that the area is well-ventilated.
 - Make sure that the battery hood remains open for the entire time the battery is charging.
-

Handling the battery

Vertical access battery

To change the battery, proceed as follows:

- Immobilise the truck.
- Lower the forks.
- Switch off the ignition and remove the key.
- Press the emergency off switch.
- Open the battery hood.
- Disconnect the battery connector.
- Position the handling device (1) above the battery compartment.
- Attach the slinging hooks to the battery compartment.



NOTE

Using secured hooks is recommended.

- Lift the battery. Take care not to hook onto the upper bridge piece of the mast.
- Replace the battery.
- Position the new battery in the chassis.
- Remove the sling hooks.
- Reconnect the battery connector.
- Close the battery hood.
- Return the truck to service.

Replacing the side access battery

⚠ DANGER

Risk of trapping fingers

It is advisable to wear gloves when changing the battery.

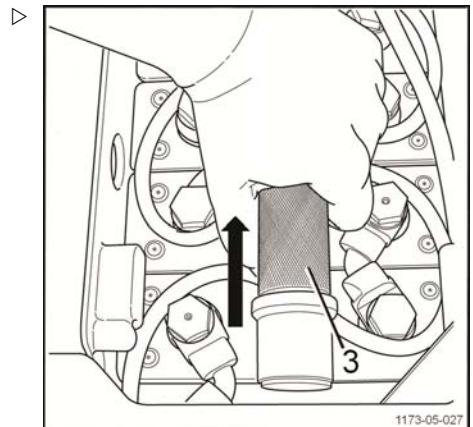
To remove the battery, we recommend that you use a fixed roller frame or a truck with extraction rollers (fitted with rollers) for easier handling of the battery.

- Immobilise the truck.
- Lower the forks.
- Switch off the ignition and remove the key.

- Press the emergency off switch.
- Open the battery hood.
- Position the truck with extraction rollers or the roller frame (2) in the upright position near the battery compartment on level ground.
- Disconnect the battery connector.
- Place the connector on the battery cells.



- Actuate and pull the locking handle (3) to release the battery. It will jut out slightly from its compartment.



Handling the battery

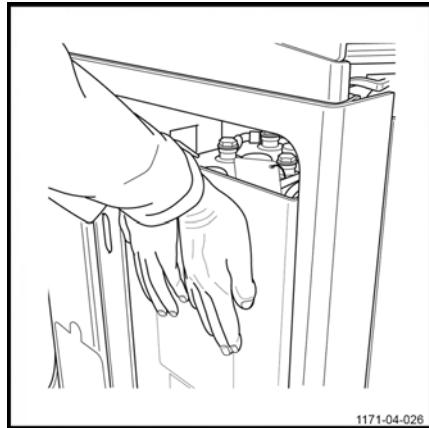
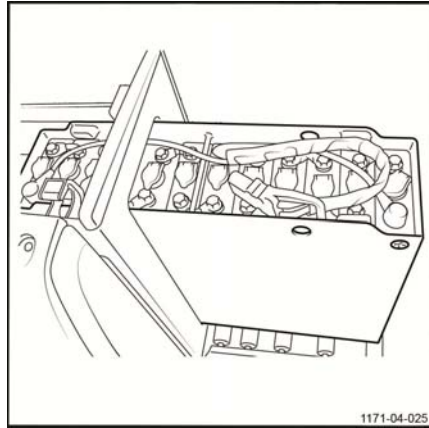
- ▷ – Place the battery on the truck with extraction rollers or the roller frame (2).
- Replace the battery on the truck with extraction rollers or the roller frame (2).
- Gently push the battery inside the compartment. Leave part of the battery (a few centimetres) outside of the compartment.
- Lower the locking lever to insert the battery completely into the compartment.

⚠ DANGER

Risk of rapid lowering of the lever

Do not push the battery down to the bottom of the battery compartment suddenly.

- ▷ – Position your hands flat on the side of the battery.



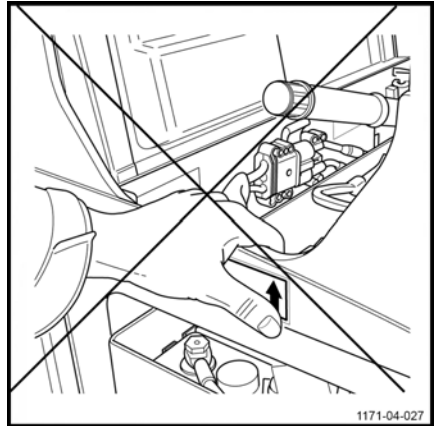
Improper handling could result in significant injury. ▷

⚠ DANGER

Risk of injury

Do not position your fingers on the top of the chassis above the battery. The lever could trap your fingers when it swings down.

- Push it down to the bottom of the compartment while holding the lever.

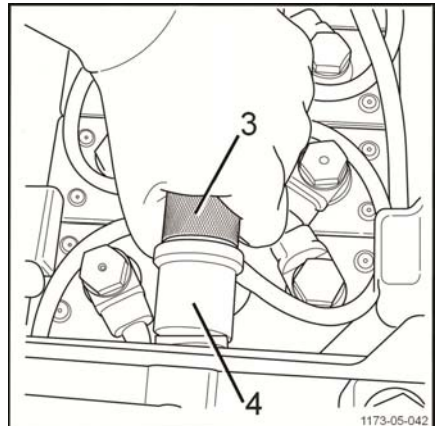


- Lower and lock the handle (3) of the locking bar (4). ▷
- Reconnect the battery connector.
- Close the battery hood.
- Return the truck to service.

⚠ WARNING

Risk of losing the battery

Before restarting the truck, ensure that the battery is correctly installed and that the battery hood is fully locked.



Handling the battery

Choice of opening side for battery compartment ▶

It is possible to remove the battery from its compartment to the left or right of the truck:

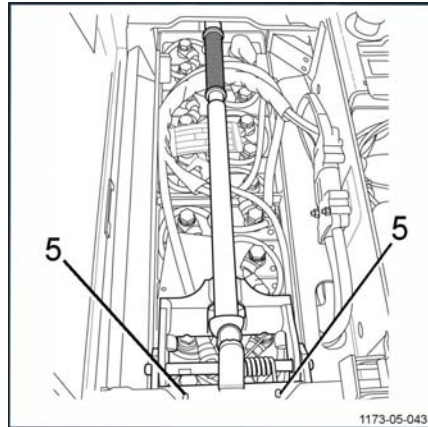
- Reverse the battery mounting assembly (5) on the chassis and the hood.



NOTE

Regularly check that the battery mounting assembly (5) is always correctly positioned on the machine.

This operation should preferably be carried out by the After-Sales Service Centre. If the battery mounting assembly is incorrectly positioned on the chassis and the hood, the locking system of the battery cannot function correctly.



Handling the truck in an emergency

Emergency lowering of the mast ▷

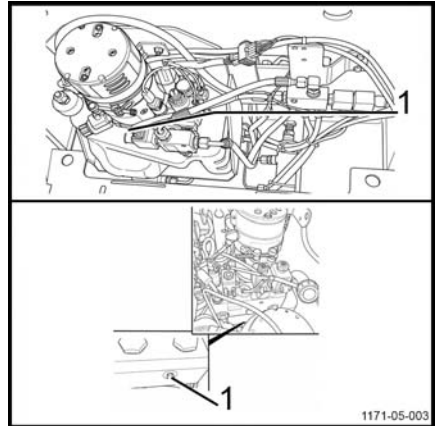
Depending on the truck model, the pump-motor unit can be found:

- In the technical compartment
- In the compartment for the hydraulic block in front of the mast

The emergency control (1) allows the mast to be lowered manually in the event of an issue.

This operation is to be performed as follows:

- Remove the front hood of the technical compartment or tilt the hood of the compartment for the hydraulic block.
- Loosen the screw (1) using an 8-mm open-ended spanner.



⚠ DANGER

Danger of death!

Do not walk underneath raised loads!

Check that no one is in the danger area before manually lowering the mast.

When the forks are fully lowered:

- Tighten the screw (1) using an 8 mm open-ended spanner.
- Refit the front hood of the technical compartment or raise the hood of the compartment for the hydraulic block

Handling the truck in an emergency

Truck towing procedure

It is not possible to tow the truck with no electrical function. The electromagnetic brake remains in the closed position.

Truck towing is authorised with a rigid connection (tow bar) if the truck to be towed can no longer be braked. Check that the towing vehicle is sufficiently powerful to pull and brake the truck being towed.

Moving with no battery



NOTE

In the event of an electrical fault or no battery, it is possible to unlock the brake manually.

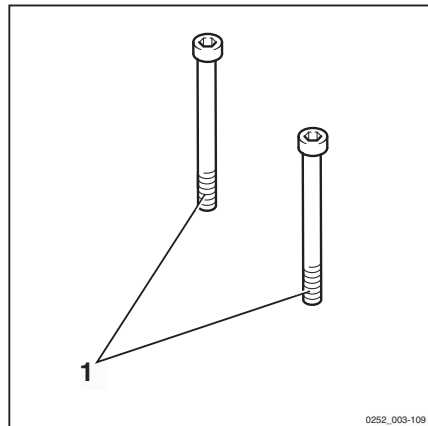
⚠ CAUTION

This procedure must be carried out by authorised personnel.

- Unload the fork arms, then disconnect the battery. ▷
- Remove the engine cover.
- Two M5 X 35 screws (1) are required.
- Screw the screws (1) to the brake (2) in the holes (3). The brake is then unlocked.

⚠ CAUTION

The truck must only be towed at low speeds.

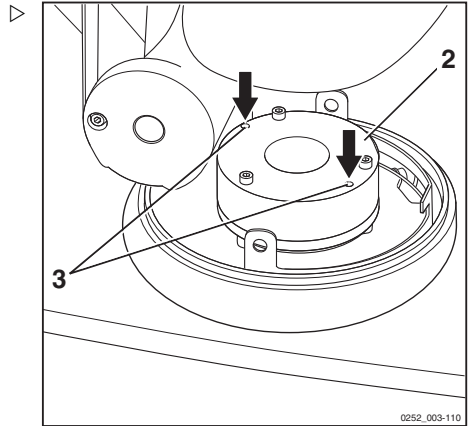


Handling the truck in an emergency

- After towing, chock the truck to prevent it from moving.
- To re-establish brake operation, unscrew and remove the two screws (1).
- Refit the covers.

⚠ WARNING

It is essential that the covers are correctly refitted before the machine is used.



Handling the truck in specific situations

Handling the truck in specific situations

Slinging the truck

⚠ DANGER

Danger of truck falling

Only use slings and a hoist of sufficient quality. Check the weight of the machine (including battery) in order to choose a suitable device (1). Refer to the technical specifications.

Observe the following instructions:

- Shut off the truck and disconnect the battery connector.
- Remove any items that could fall.
- Protect all parts that come into contact with the lifting device.
- Hook the slings onto the points intended for this purpose and indicated by the label (2).



NOTE

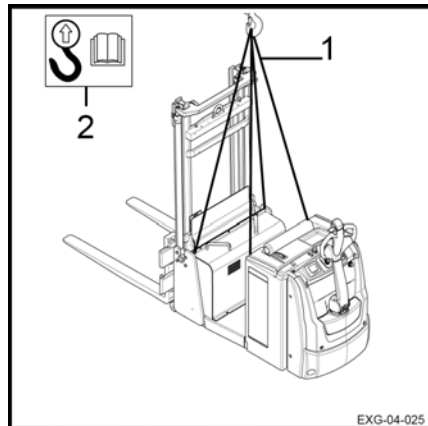
Do not sling the truck by the tiller. Do not sling the truck by the handles of the hydraulics compartment.

- Carefully lift the truck.

⚠ DANGER

Risk of falling

Make sure no one is under or near the truck when slinging the truck.



Lifting the truck

⚠ DANGER

Danger of swinging

Truck lifting must be performed carefully.

For some work, it is necessary to lift the truck.

- Lift the load arms.
- Switch off the ignition and disconnect the battery connector.
- Use a jack with adequate lifting capacity.

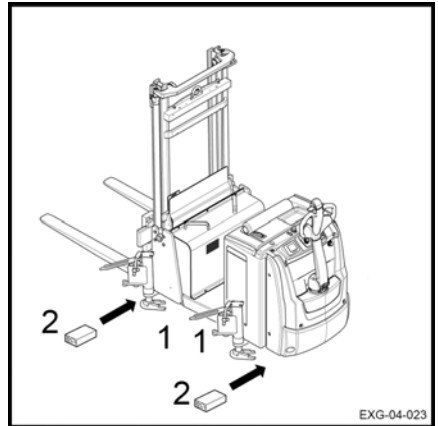
Front section of the truck:

- Position a jack under the chassis in the corners (1).

Maintenance of the load wheels:

- Place the jack under the forks in the indicated locations (2).

As a safety precaution, always insert a wooden chock.



⚠ CAUTION

Risk of the equipment becoming worn or damaged

Do not place the jack or the wedges under the platform of the truck.

⚠ WARNING

Risk of truck falling

Immobilise and chock the truck after lifting it.

Transporting the truck

⚠ CAUTION

Always switch off the ignition and disconnect the battery.

Never tie down or sling the truck by the control unit or other points not designed for this.

⚠ CAUTION

Risk of damage to the truck.

Use a hoist and woven **NON METALLIC** slings with an adequate lifting capacity. Refer to the load weight shown on the truck's capacity plate.

The lifting operations must be performed by qualified personnel.

Handling the truck in specific situations

Trucks are generally transported by road or by rail.

The truck must be suitably protected from the effects of the weather during transport and storage.

To load or unload the truck, use an inclined plane or a mobile ramp.

If the truck is out of service or if the battery has been removed, sling the truck. See **Chapter 4 Slinging the truck**.

Transporting the truck in the lift

The truck must only be taken in lifts with an adequate loading capacity that are designed for this purpose, and for which authorisation has been received from the operator. Inside the lift, the truck must be immobilised so that no part is in contact with the wall of the lift cage.

Driving on loading bridges

Before crossing a loading bridge, the operator must make sure it is properly attached and secured and its load capacity is sufficient. Cross the loading bridge slowly and carefully. The driver must be sure that the vehicle to be entered is secured sufficiently against movement

DANGER

Danger of death.

Do not stand within the hoist's operating radius or below the lifted truck.

A minimum safety distance of 100 mm from the walls of the lift must always be observed.

Anyone transported with the truck must only enter the lift after the truck has been correctly immobilised and they must exit the lift first.

and that it can support the load of the forklift truck.

The lorry driver and lift truck operator must coordinate the departure time of the lorry.

5

Maintenance

General maintenance information

General maintenance information

General

The following instructions contain all the information required for maintenance of your truck. Carry out the various maintenance work in compliance with the maintenance plan. This will ensure that your truck is reliable and in good working order and that the warranty remains valid.

Maintenance plan

One of the display functions indicates the truck's hours of use. Refer to it and consult the truck's maintenance plan.

The maintenance plan is followed by advice to facilitate work.

Maintenance intervals must be reduced if the truck is used under harsh conditions (extreme heat or cold, large quantities of dust).

Grade and quantity of lubricants and other consumables

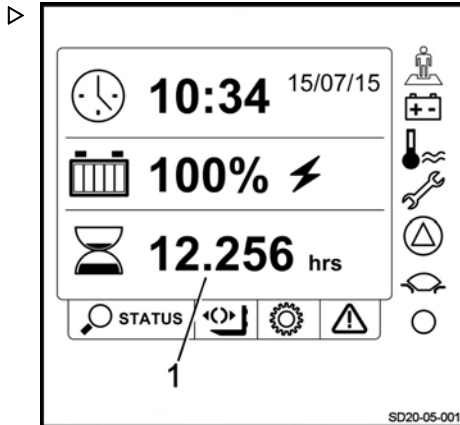
Only lubricants and other consumables specified in these operating instructions are authorised for use in maintenance work.

Lubricants and other consumables required for truck maintenance are listed in the maintenance specifications table.

Never mix different grades of grease or oil. If it is absolutely necessary to change brands, make sure to flush thoroughly beforehand.

Before changing any filters or working on the hydraulic system, thoroughly clean the surface and the areas around the part.

All containers used to pour oil must be clean.



Servicing and maintenance personnel training and qualification

Truck maintenance must only be carried out by qualified and authorised personnel.

The annual inspection for prevention of accidents at work must be carried out by a person qualified to do so. The person carrying out this inspection must provide their expertise and opinion without being influenced by economic factors or company internal issues. Safety is the only critical deciding factor.

The person responsible for carrying out the inspection must have sufficient knowledge and experience to be able to assess the condition of the truck and the efficiency of the protective installations in accordance with the technical regulations and principles established for checking industrial trucks.

Battery maintenance staff

Batteries must only be recharged, maintained and changed by specially trained personnel. Personnel must follow the manufacturer's instructions of the battery, the battery charger and the truck.

It is essential to follow the battery maintenance instructions and the battery charger operating instructions.

Maintenance operations that do not require special training

Simple maintenance operations such as checking the hydraulic fluid level or checking the battery electrolyte level can be carried out by persons with no special training.

A specific qualification is not necessary.

Refer to the maintenance section of this manual for further information.

Ordering spare parts and consumables

Spare parts are provided by our spare parts service department. You will find the information required to place an order in the spare parts and fitting catalogue.

Only use spare parts recommended by the manufacturer.

Unauthorised spare parts may increase the risk of accidents due to faults relating to quality or incorrect choices. Anyone who uses non-compliant spare parts must assume full responsibility in the event of an accident.

Safety guidelines for maintenance

Safety guidelines for maintenance

Servicing and maintenance measures

To avoid accidents during servicing and maintenance operations, take all necessary safety measures. For example:

- Ensure that there is no risk of the truck moving or starting up unexpectedly. For this reason, remove the battery connector.

Working on the electrical equipment

Operations on the truck's electrical system must only be carried out when there is no voltage supply.

Operating checks, testing and adjustment work on parts supplied with voltage must only be carried out by personnel:

- who have received detailed instructions
- who have been authorised to perform this work
- who have taken the necessary precautionary measures.

Rings, metal bracelets etc., must be removed before carrying out any operations on electric components.

Remove the electric equipment (which comprises electric components such as the traction controller) before carrying out any welding operations. This precaution prevents this electric equipment from being damaged.

Operations on the electric system require the consent of the manufacturer.

Safety devices

After any repair or maintenance work, it is necessary:

- to refit all safety devices
- to check these for correct operation.

Technical data for inspection and maintenance

Assembly	Consumables/lubricants	Capacities/adjustment values
Hydraulic system EXV-CB 10/12/16 (3.2 kW)	Hydraulic oil	Minimum working capacity: 9 l Maximum working capacity: 9.75 l
Transmission gear	Transmission gear oil	1.1 l
Traction motor (2.3 kW)	1F1 fuse	Power: 300 A, quantity: 1
Steering unit ES30-24 (0.185 kW S1)	3F1 fuse	Power: 40 A, quantity: 1
Pump motor 2.2 kW: EXV-CB 06 3.2 kW: EXV-CB 10/12/16	Fuse 1F1	Power: 300 A, quantity: 1
Control fuse	1F3 fuse	Control: 7.5 A, quantity: 1
Control fuse	1F4 fuse	Control: 5 A, quantity: 1
Battery	Distilled water	As required
Joints	Lithium soap grease	As required

Recommended lubricants

Recommended lubricants

▲ DANGER**Toxic products.**

Oils and other consumables are toxic products. It is advisable to handle and use them with the utmost care.

Hydraulic oil**Recommended oil for standard use:**

ISO-L-HM 46 as per ISO 6743-4 or ISO VG46-HLP as per DIN 51524-2

Recommended oil for heavy-duty use:

ISO-L-HM 68 as per ISO 6743-4 or ISO VG68-HLP as per DIN 51524-2

Recommended oil for the cold store version:

ISO-L-HM 32 as per ISO 6743-4 or ISO VG32-HLP as per DIN 51524-2

**NOTE**

If in doubt, please ask your local dealer for advice. You should also consult your local dealer if a representative of an oil company offers you an oil product that is not specified in these operating instructions. Only the oils listed above are approved by the manufacturer. Using oil mixtures or hydraulic fluids that are not recommended can cause damage that may be expensive to rectify.

Transmission gear oil**Recommended oil:**

CLP PG220 DIN 51 517-3

Aerosol can for chains

Standard chain spray A167.

Multi-purpose grease

Lithium soap grease, extreme pressure with anti-wear additive - Standard DIN 51825 - KPF 2K - 30, KPF 2K - 20, KPF 2N - 30.

**ENVIRONMENT NOTE**

Used oil must be stored safely until it is disposed of in compliance with environmental protection measures. No one should have access to the used oil. Do not dispose of used oil in drains or allow it to penetrate soil.

**ENVIRONMENT NOTE**

Do not allow the product to disperse into the environment. Packaging that has contained this product is treated as waste. Contaminated packaging must be completely emptied and may then be recovered following a thorough clean.

Accessing the technical compartment

⚠ WARNING

Risk of injury

Before removing anything, turn the ignition off and press the emergency off switch.

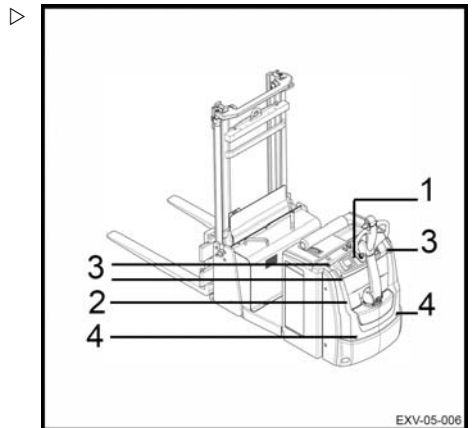
To access the technical compartment, it is necessary to lift the top hood (1) and remove the front hood (2).

Proceed as follows:

- Unscrew the four screws (3) from the top hood (1).
- Lift the top hood slightly.
- Remove the two screws (4) from the front hood (2).
- Remove the front hood.

The technical compartment must be closed once the operation is finished.

- Reposition the front hood (2).
- Tighten the two screws (4) of the front hood.
- Reposition the top hood (1).
- Tighten the four screws (3) of the top hood.
- Return the truck to service.



1000-hour service plan

1000-hour service plan

Depending on the application, environmental conditions and driving style, the following procedures should be carried out every 1000, 2000, 3000, 4000, 6000, 7000, 8000 and 9000 hours

Preparation

- Clean the truck
- Check the error codes using the diagnostic tool
- Check the condition and legibility of the labels

Chassis and equipment

- Check the condition of the forks
- Check and grease the hinges
- Check the transmission gear and traction motor for noise and leaks
- Grease the gears
- Check the battery hood
- Check the battery hood mountings and side stops
- Check the locking (side access)
- Check the roller frames (side access)
- Grease the roller frames (side access)
- Check the stops/tipping protection

Brake

- Check the brakes for wear
- Check for any damage and for any brake leaks

Wheels

- Check the condition and tightness of the wheels
- Check the stabilisers
- Grease the load wheel bearings

Electrical equipment

- Check the battery status
- Check the battery cables and sockets
- Check the condition and the positioning of the cables and connector
- Clean the electrical components
- Check and clean the pump motor brushes
- Check the electrical insulation between the chassis and the electrical components
- Check the battery acid level and the electrolyte level
- Check the mast sensors

Hydraulics

- Check the pump-motor unit mounting
- Check the hydraulic oil level
- Check the condition of the pipe lines
- Check the hydraulic system for leaks
- Visually check the mounting of the tilt cylinders

Load lift system
Mast: grease the support points
Mast: grease
Mast: check the mounting
Lifting chains: clean, adjust and grease
Check the condition and mounting of the guard grille
Check the condition and the length of the mast chain
Lift cylinders, chains, rollers and stroke-end stops: check the condition, mounting and operation
Fork carriage: check

5000-hour maintenance plan

Depending on the application, environmental conditions and driving style, the following procedures should be carried out every 5000 and 10,000 hours

Information

Carry out all 1000-hour maintenance work

Hydraulics

Drain the hydraulic oil

10,000-hour service plan

Depending on the application, environmental conditions and driving style, the following procedures should be carried out every 10,000 hours

Information

Carry out all 1000-hour maintenance work

Carry out all 5000-hour maintenance work

Motor

Drain the transmission gear oil

Chassis, bodywork and fittings

Chassis, bodywork and fittings

Cleaning the truck

Cleaning instructions

- Park the truck.
- Press in the emergency off switch.

⚠ CAUTION

Electrical hazards

The battery must always be disconnected during cleaning procedures.

Washing the outside of the truck

⚠ WARNING

Risk of damage to the truck

- Do not use flammable liquids to clean the truck.
 - You must observe the safety rules set out above to prevent spark formation. Sparks could lead to a short circuit.
 - All components that are sensitive to moisture (particularly electric components) must be protected when the truck is cleaned.
 - Observe the manufacturer's instructions when using the cleaning product.
-
- Clean the truck with a non-flammable cleaning product mixed with water; a sponge and cloths.
 - Specifically clean the oil filling openings and surrounding areas as well as the lubricating nipples (before lubrication).



NOTE

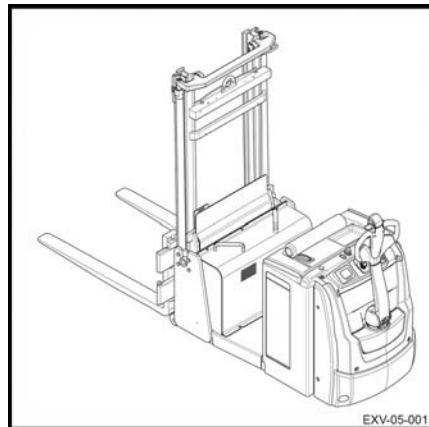
A truck that is cleaned frequently must be lubricated more regularly.

Cleaning the electrical installations

⚠ WARNING

Electrical hazards

Do not expose electrical systems (especially motors) to direct jets.



**NOTE**

- *Only use dry cleaning products.*
- *Do not remove the cowlings.*
- Clean the electric installations with a non-metal brush and dry with lightly compressed air.

After washing

- Carefully dry the truck (e.g. with compressed air).

**WARNING**

Use of compressed air

It is advisable to wear protection goggles and a mask.

- Restart the truck in accordance with the instructions.

**NOTE**

If, despite taking precautions, traces of moisture remain in the motor, dry it using compressed air. After having eliminated any traces of moisture, the truck may be reactivated. Do not do so before then to prevent any corrosion.

Chassis, bodywork and fittings

General information on battery maintenance

DANGER

Risk of injury

Before carrying out any operations on the electric installation, turn the truck power supply off. Disconnect the battery connector.

Precautions to be taken during battery maintenance

The plugs on the battery cells must always be dry and clean.

Neutralise any spilt battery acid immediately.

The battery terminals and lugs must be clean, lightly covered with grease for terminals and securely tightened.

Charging the battery

During the charging process, the surface of the battery cells must be clear to ensure sufficient ventilation.

Do not place metal objects on the battery.

The battery cover must remain open during charging. See the chapter entitled **Battery charging using an external charger**.

Battery type

Lead or gel batteries are used. It is advisable to choose a compatible charger.

Before charging, ensure that the charger is suitable for the type of battery.

CAUTION

Gel batteries are subject to specific charging, maintenance and treatment instructions. A non-compatible charger may result in a battery failure.

Observe the manufacturer's recommendations.

NOTE

- *The discharge indicators used to check the battery must also be suitable for the type of battery*
- *Contact the relevant After-Sales Service Centre*

Charging the battery

- Park the truck in an area without condensation or pollution and with sufficient ventilation.
- Stop the truck.
- Press the emergency off switch.
- Open the battery hood.
- Follow the instructions.

CAUTION

Do not expose the charger to water, rain, oils, grease or any similar substances.

The charger becomes hot during the operation.

CAUTION

Risk of injury

Do not obstruct the ventilation. Allow the charger to cool down for 10 minutes after charging is complete before touching it. Do not use the charger out of the truck.

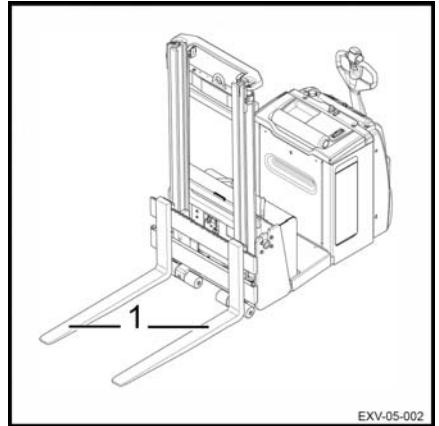
Checking the condition of the forks ▷

- Check that the forks (1) show no signs of deformation, splits, heavy wear or cracks.

⚠ CAUTION

Truck damage

If the carriage is damaged, have it changed by the After-Sales Service Centre.

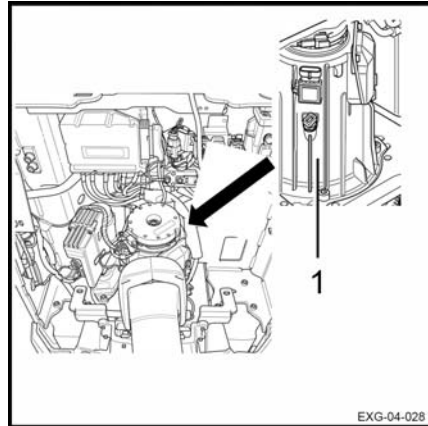


Transmission

Transmission

Cleaning the traction motor cooling fins ▷

- Immobilise the truck.
- Lower the forks.
- Switch off the ignition and remove the key.
- Press the emergency off switch.
- Open the battery hood.
- Disconnect the battery connector.
- Remove the hood of the technical compartment.
- Blow the motor (1) with compressed air.

**⚠ WARNING**

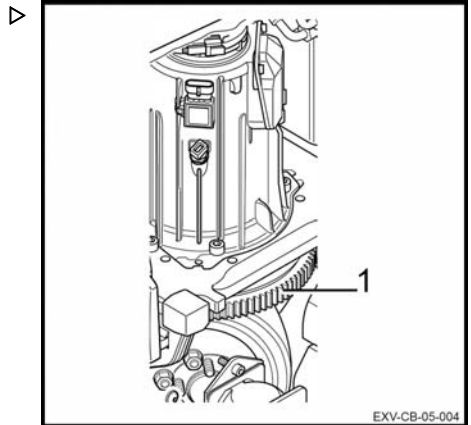
It is advisable to wear protection goggles and a mask.

- Check that there are no signs of heat build-up in the connections of the power cables.
- Refit the technical compartment hood.
- Reconnect the battery connector.
- Return the truck to service.

Steering and wheels

Cleaning the pinion gear of the steering geared motor

- Immobilise the truck.
- Lower the forks.
- Switch off the ignition and remove the key.
- Press the emergency off switch.
- Open the battery hood.
- Disconnect the battery connector.
- Remove the hood of the technical compartment.
- Check that the pinion gear and the sprocket (1) are free from dirt.
- Clean with solvent if necessary, then dry with compressed air.



⚠ CAUTION

Use of compressed air

It is advisable to wear protection goggles and a mask.

- Then lubricate the pinion gear and sprocket with silicone aerosol spray.
- Reconnect the battery connector.
- Return the truck to service.

⚠ CAUTION

Risk of dust clogging

There is a risk of dust clogging if non-recommended products are used for greasing.

⚠ CAUTION

Risk of injury

Wearing gloves is recommended when carrying out maintenance on the pinion gear and the turntable.

Steering and wheels

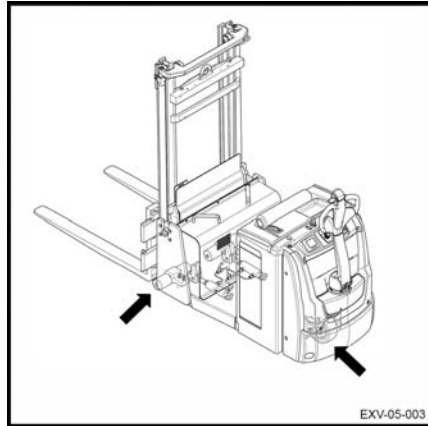
Checking the condition of the wheels

- Raise the truck until the wheels are off the ground.
- Check that the wheels rotate freely and remove any objects that may prevent them from turning or may obstruct them.

⚠ CAUTION

Risk of damaging the wheels

In order to avoid any risk of damaging the wheel bearings and tyres, any wires or plastic strips must be removed. They can wind around the wheel bearings and hubs.



Electrical equipment

Cleaning and blowing air through the electrical components

⚠ CAUTION

Electrical hazards

Always disconnect the battery connector before working on an electrical component.

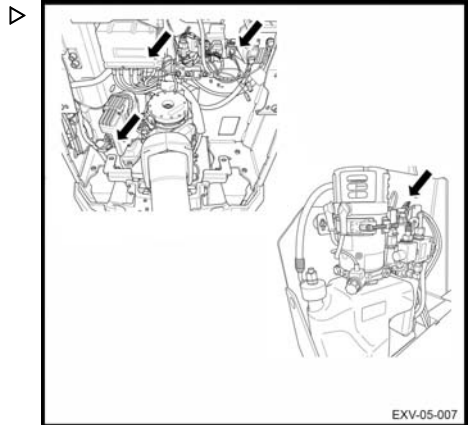
- Press the emergency off switch.
- Disconnect the battery connector.
- Open the technical compartment.
- Blow the electrical components with compressed air.

⚠ WARNING

Use of compressed air

It is advisable to wear protection goggles and a mask.

- Check the condition of the pin contacts of the harness connectors.



Electrical equipment

Checking the battery acid level and electrolyte density ▷

⚠ WARNING

The electrolyte (diluted sulphuric acid) is poisonous and caustic!

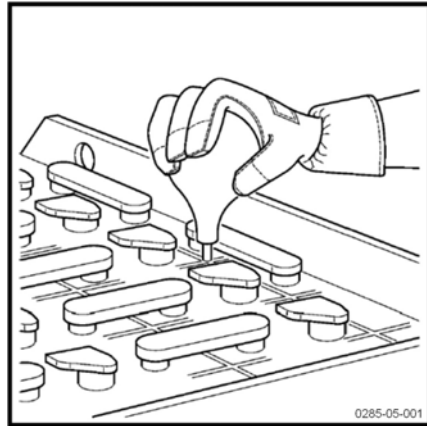
- Always wear suitable protective equipment (industrial goggles, safety gloves) when working on a battery.
- Never wear a watch or jewellery when handling battery acid.
- Do not allow any acid to get onto the clothing or skin or into the eyes. If this does happen, rinse immediately with plenty of clean water.
- Immediately rinse away any spilled battery acid with plenty of water.
- In case of injury, seek medical advice immediately.
- Always follow the safety information provided by the battery manufacturer.
- Comply with the regulations in force.

-
- Check the battery acid level and electrolyte density according to the battery manufacturer's recommendations.
 - The cell covers of the battery must be kept dry and clean.
 - Any spillage of battery acid must be neutralised immediately.



ENVIRONMENT NOTE

Dispose of any used battery acid in accordance with the regulations.



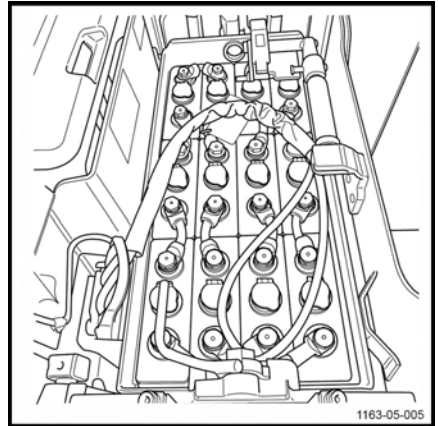
Checking the condition of the cables, terminals and battery connector

- Check that the cable insulation is undamaged.
- Check that there are no signs of heat build-up in the connections.
- Check that the "+" and "-" output terminals are not sulphated (presence of white salt).
- Check the condition of the battery connector contacts and the presence of the keying pin.

⚠ CAUTION

Risk of damaging the equipment

The points mentioned above can cause serious incidents. In the event of an incident, contact our After-Sales Service Centre as quickly as possible.

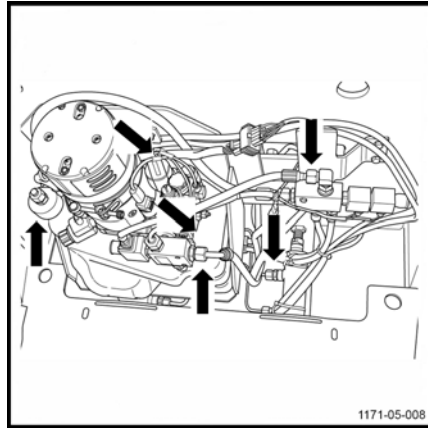


Hydraulic systems

Hydraulic systems

Checking the hydraulic system for leaks ▷

- Switch off the truck and disconnect the battery connector.
- Remove the hood of the technical compartment.
- Inspect the hydraulic system: pipes, hoses and connections between the pump unit and the cylinders.
- Check cylinders for leaks.
- Check that the hoses are attached correctly and show no signs of friction wear.
- Check the external pipes and hoses on the technical compartment.
- Refit the hood of the technical compartment.
- Return the truck to service.


⚠ CAUTION

Risk of damaging the truck

In the event of leakage, please contact the After-Sales Service Centre.

Checking the hydraulic oil level

To check the hydraulic oil level, proceed as follows:

- Immobilise the truck.
- Lower the forks.
- Switch off the ignition and remove the key.
- Press the emergency off switch.
- Disconnect the battery connector.

- Remove the hood of the technical compartment. ▷

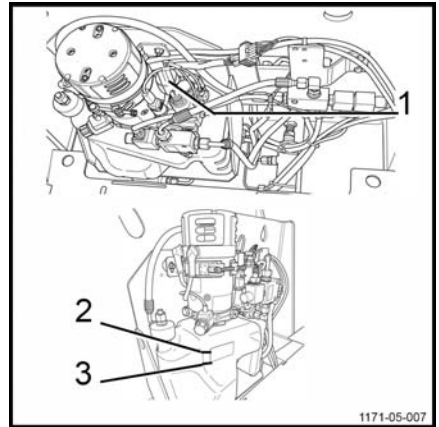
To ensure correct operation of the truck functions, the oil level must be between the minimum mark (3) and maximum mark (2) on the tank.

- Remove the plug (1). If necessary, top up via the opening.
- Refit the plug (1) afterwards.

⚠ CAUTION

Risk of damage to hydraulic components

Only use hydraulic oil that complies with the manufacturer's specifications (see table of recommended lubricants).



- Refit the hood of the technical compartment.
- Reconnect the battery connector.
- Return the truck to service.

Lift mast

Lift mast

Cleaning and lubricating the chains

 NOTE

If the lifting chain is too dirty, clean it.

- Place a recipient underneath the lifting chain.
- Clean using a paraffin-based product (petroleum, fuel oil etc.). Observe the manufacturer's safety guidelines.
- If using a steam jet, do not use additives.
- Immediately dry the chain and its joints with compressed air. Move the chain frequently during this operation.
- Lubricate the chain immediately using a special aerosol chain lubricant.

 CAUTION

Risk of the equipment becoming worn or damaged.

Chains are safety components. Use of cold cleaning agents, chemical products, acid or chlorinated products could destroy the chains.

 NOTE

Use of high pressure liquid cleaning devices is not advisable.

 DANGER**Danger of death and/or risk of serious damage to equipment**

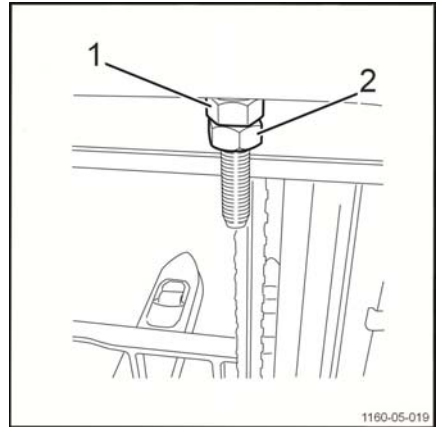
On trucks fitted with macrolon mast protection, clean the translucent screen thoroughly after lubrication operations.

Adjusting the length of the mast chains

 NOTE

Depending on the use of the truck, the chains are liable to stretch and as a result they have to be adjusted regularly.

- Fully lower the mast.
- Undo the locknut (2)
- Place the chains under slight tension by tightening the nut (1).
- Retighten the locknut (2).



⚠ CAUTION

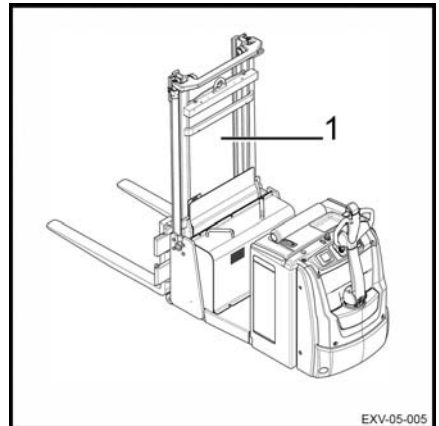
Risk of the equipment becoming worn or damaged.

After this adjustment, check that the fork carriage does not reach the mechanical stop at the top of the mast during the maximum lift. If this is the case, slacken or replace the chains. We recommend that this operation be carried out by our After-Sales Service Centre.

Checking the protective screen

It is important to check the condition of the mast protective screens and to check that the mountings are tightened.

- Check that the protective screen (1) is correctly attached and in good condition (undamaged).
- Replace the protective screen if it is damaged.
- Adhere to the number of fastenings as defined by the manufacturer.



⚠ WARNING

Risk of serious injury and/or serious damage to equipment

Never touch moving parts and assemblies without first having lowered the equipment to the ground and disconnected the battery.

⚠ DANGER

Poor visibility

The screen must be installed and correctly attached.

Do not attach anything to the screen that could affect the visibility of the forks.

When cleaning the fork side, only clean the screen when the forks are in the lowered position.

Storage and decommissioning

Storage and decommissioning

Storage of truck

Precautions should be taken if the truck must not be used for a reasonably long period. The operations depend on the length of time it is unused.

Long-term truck storage

The following work must be carried out on the truck to prevent corrosion if it needs to be stored for a long period of time. If the truck is to be stored for more than two months, it must be positioned in a clean and dry area. The area must be well-ventilated with no risk of freezing.

The following operations must be performed:

- Clean the truck thoroughly.
- Check the hydraulic oil level and refill if necessary.
- Lower the forks onto a suitable support (e.g. a pallet) until the chains are slack.
- Coat any unpainted metal parts with a thin layer of oil or grease.
- Grease all hinges and joints.
- Check battery condition and electrolyte density. Maintain the battery in accordance with the manufacturer's requirements. (Follow the instructions).
- Spray contacts with an aerosol product designed for contacts.
- Raise and chock the truck: the wheels must not touch the ground in order to prevent irreversible deformation of the tyres.
- Cover the truck with a cotton cover to protect it from dust.

⚠ CAUTION

We recommend that you do not use a plastic sheet as this encourages condensation to form.

Consult the service department for further measures to take if the truck must be stored for a longer period of time.

Recommissioning after storage

If the truck has been stored for more than six months, it must be checked carefully before being recommissioned. This check is similar to the workplace accident prevention inspection. It is therefore necessary to check all points and systems that are important for truck safety.

Carry out the following operations:

- Clean the truck thoroughly.
- Grease all hinges and joints.
- Check the condition and density of electrolyte, and, if necessary, recharge the battery.
- Check that there are no traces of condensation water in the hydraulic oil. Drain if necessary.
- Carry out the same maintenance work as for the first time it was commissioned.
- Commission the truck.
- In particular, check the following during start-up:
 - traction, control and steering.
 - brakes (service brake and parking brake).
 - lifting device.

Permanent Putting Out of Commission (Destruction)

When scrapping the truck, it is necessary to:

- Remove the various parts of the truck (covers, battery, chains, motors etc.)
- Sort out the components depending on their type: pipes, rubber components, lubricants, aluminium, iron etc.
- Before scrapping the truck, notify the competent authorities of your country in writing.
- After receiving the authorisation from the competent authorities, remove any components according to national standards.



NOTE

The client is solely responsible for any irregularities he has committed during or after the scrapping of the truck's components and the removal of components.

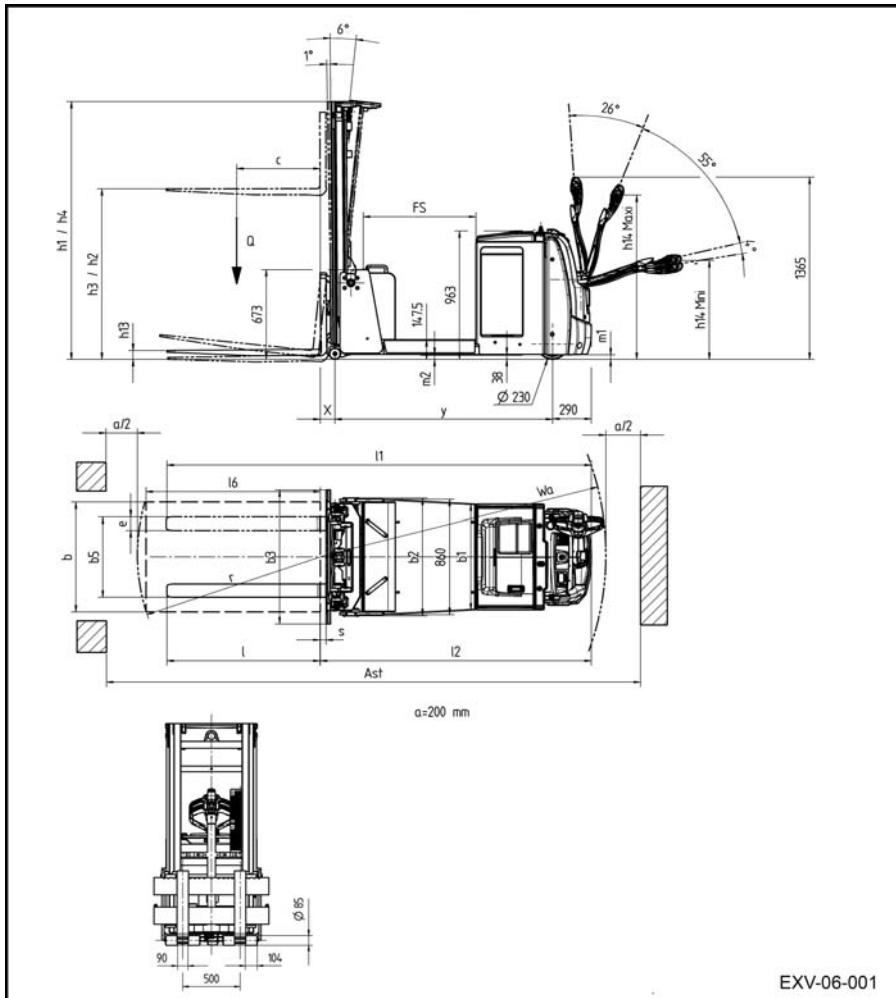
Storage and decommissioning

6

Datasheet

Datasheet for EXV-CB 06, EXV-CB 10, EXV-CB 12, EXV-CB 16

Datasheet for EXV-CB 06, EXV-CB 10, EXV-CB 12, EXV-CB 16



Datasheet for EXV-CB 06, EXV-CB 10, EXV-CB 12, EXV-CB 16

NAME						
1.1	Manufacturer	STILL				
1.2	Model type	EXV-CB 06	EXV-CB 10	EXV-CB 12	EXV-CB 16	
1.3	Method of propulsion: battery, diesel, petrol, LPG, mains power	Battery				
1.4	Driving mode: manual, pedestrian, standing, seated, order picking	Pedestrian				
1.5	Nominal capacity	Q (kg)	600	1000	1200	1600
1.6	Centre of gravity	c (mm)	500			
1.8	Distance from load wheel axle to front of forks (±5 mm)	x (mm)	107			
1.9	Wheelbase (±5 mm)	y (mm)	914	1264	1264	1626

DIMENSIONS			EXV-CB 06	EXV-CB 10	EXV-CB 12	EXV-CB 16
3.1	Tyres: pneumatic tyres, solid tyres inflatable tyres, polyurethane tyres		Polyurethane for slippery floors			
3.2	Dimensions of the front wheel (or drive wheel)	mm	Dia. 230 x 100			
3.3	Dimensions of the front/rear wheel (or load side)	mm	4 x Ø 85 x 105			
3.4	Additional wheel (dimensions)	mm	/			
3.5	Number of front/rear wheels or drive side/load side		1x/4			
3.6	Front track width, drive side (± 5 mm)	mm	/			
3.7	Rear track width, load side (± 5 mm)	mm	500			

PERFORMANCE DATA			EXV-CB 06	EXV-CB 10	EXV-CB 12	EXV-CB 16
4.1	Mast / fork tilt, front / rear	Degree	/	1/6°		
4.2	Lowered mast height	h1 (mm)	See mast table			
4.3	Free lift	h2 (mm)				
4.4	Lift	h3 (mm)				

Datasheet for EXV-CB 06, EXV-CB 10, EXV-CB 12, EXV-CB 16

4.5	Extended mast height	h4 (mm)				
4.6	Initial lift	h5 (mm)	/			
4.9	Height of tiller in driving position Minimum/maximum	h14 (mm)	740/1230			
4.15	Height of forks when lowered	h13 (mm)	67			
4.19	Total length	l1 (mm)	2645	2990	2990	3355
4.20	Total length to front of forks	l2 (mm)	1495	1840	1840	2205
4.21	Total width	b1/b2 (mm)	790/883			
4.22	Fork arm dimensions	s/e/l (mm)	43/1000/1150			
4.24	Width of fork carriage, upper part	b3 (mm)	1000			
4.25	Fork arm span, minimum/maximum	b5 (mm)	225/926			
4.31	Ground clearance, mast	m1 (mm)	30			
4.32	Ground clearance, centre of truck	m2 (mm)	38			
4.33	Aisle width with a 1000 x 1200 pallet cross-wise	Ast (m m)	3077	3427	3427	3789
4.34	Aisle width with an 800 x 1200 pallet lengthwise	Ast (m m)	2969	3319	3319	3681
4.35	Turning radius	Wa (mm)	1510	1860	1860	2222

PERFORMANCE DATA			EXV-CB 06	EXV-CB 10	EXV-CB 12	EXV-CB 16
5.1	Travel speed with/without load	km/h	/	Forward travel: 6 Reverse travel: 5		
5.2	Lifting speed with/without load	m/s	/	0.15/0.30 With booster: 0.16/0.30		
5.3	Lowering speed with/without load	m/s	/	0.40/0.35		
5.7	Gradient when laden/unladen 30 minutes	%	4			

Datasheet for EXV-CB 06, EXV-CB 10, EXV-CB 12, EXV-CB 16

5.8	Maximum gradient when laden/unladen 5 minutes	%	4
5.10	Service brake		Electromagnetic

DRIVE SYSTEM		EXV-CB 06	EXV-CB 10	EXV-CB 12	EXV-CB 16	
6.1	Traction motor, hourly output	kW	2.3			
6.2	Lift motor at S3: 15% utilisation	kW	2.2	3.2		
6.3	Battery type according to DIN 43531/35/36 A, B, no		3 PzS ⁽¹⁾ 3 PzS ⁽²⁾	3/4 PzS ^{(1) - (2)}		
6.4	Battery voltage and capacity (5h)	V/Ah	24/375			
6.5	Battery weight (+/- 5%)	kg	See DIN/Battery type/Capacity			
6.6	Energy consumption according to standardised cycle	kWh/h	0.72	1.19	1.19	1.45
6.7	Turnover output according to VDI cycle	T/h	26.4	50.4	50.4	67
6.8	Energy consumption at turnover output	kWh/h	1.27	1.66	1.66	1.89

MISCELLANEOUS		EXV-CB 06	EXV-CB 10	EXV-CB 12	EXV-CB 16
8.1	Speed control		LAC		
8.4	Noise level at operator's ears	dB (A)	63	61	

(1) Vertical access

(2) Side access

Mast types

Mast types

EXV-CB 06		Standard			
		1924 S	2424 S	2924 S	3324 S
h3	Lift (mm)	1924	2424	2924	3324
h3+h13	Lift + fork height (mm)	1970	2470	2970	3370
h1	Height HT Mast, retracted (mm)	1515	1765	2015	2215
h4	Height HT Mast, extended (mm)	2485	2985	3485	3885
h2	Free lift (mm)	150	150	150	150

EXV-CB 06		Duplex				Triplex
		1924 D	2424 D	2924 D	3324 D	3516 T
h3	Lift (mm)	1924	2424	2924	3324	3516
h3+h13	Lift + fork height (mm)	1970	2470	2970	3370	3562
h1	Height HT Mast, retracted (mm)	1440	1690	1940	2140	1690
h4	Height HT Mast, extended (mm)	2485	2985	3485	3885	4077
h2	Free lift (mm)	879	1129	1379	1579	1129

EXV-CB 10		Standard				
		1924 S	2424 S	2924 S	3324 S	3824 S
h3	Lift (mm)	1924	2424	2924	3324	3824
h3+h13	Lift + fork height (mm)	1970	2470	2970	3370	3870
h1	Height HT Mast, retracted (mm)	1515	1765	2015	2215	2465

h4	Height HT Mast, extended (mm)	2485	2985	3485	3885	4385
h2	Free lift (mm)	150	150	150	150	150

EXV-CB 10		Duplex					Triplex
		1924 D	2424 D	2924 D	3324 D	3824 D	3516 T
h3	Lift (mm)	1924	2424	2924	3324	3824	3516
h3+h13	Lift + fork height (mm)	1970	2470	2970	3370	3870	3562
h1	Height HT Mast, retracted (mm)	1440	1690	1940	2140	2390	1690
h4	Height HT Mast, extended (mm)	2485	2985	3485	3885	4385	4077
h2	Free lift (mm)	879	1129	1379	1579	1829	1129

EXV-CB 12		Standard					
		1924 S	2424 S	2924 S	3324 S	3824 S	4224 S
h3	Lift (mm)	1924	2424	2924	3324	3824	4224
h3+h13	Lift + fork height (mm)	1970	2470	2970	3370	3870	4270
h1	Height HT Mast, retracted (mm)	1515	1765	2015	2215	2465	2665

Mast types

h4	Height HT Mast, extended (mm)	2485	2985	3485	3885	4385	4785
h2	Free lift (mm)	150	150	150	150	150	150

EXV-CB 12		Duplex					
		1924 D	2424 D	2924 D	3324 D	3824 D	4224 D
h3	Lift (mm)	1924	2424	2924	3324	3824	4224
h3+h13	Lift + fork height (mm)	1970	2470	2970	3370	3870	4270
h1	Height HT Mast, retracted (mm)	1440	1690	1940	2140	2390	2590
h4	Height HT Mast, extended (mm)	2485	2985	3485	3885	4385	4785
h2	Free lift (mm)	879	1129	1379	1579	1829	2019

EXV-CB 12		Triplex	
		3516 T	4266 T
h3	Lift (mm)	3516	4266
h3+h13	Lift + fork height (mm)	3562	4312
h1	Height HT Mast, retracted (mm)	1690	1940
h4	Height HT Mast, extended (mm)	4077	4827
h2	Free lift (mm)	1129	1379

EXV-CB 16		Standard					
		1844 S	2344 S	2844 S	3244 S	3744 S	4144 S
h3	Lift (mm)	1844	2344	2844	3244	3744	4144

h3+h13	Lift + fork height (mm)	1895	2395	2895	3295	3795	4195
h1	Height HT Mast, retracted (mm)	1515	1765	2015	2215	2465	2665
h4	Height HT Mast, extended (mm)	2405	2905	3405	3805	4305	4705
h2	Free lift (mm)	150	150	150	150	150	150

EXV-CB 16		Duplex					
		1844 D	2344 D	2844 D	3244 D	3744 D	4144 D
h3	Lift (mm)	1844	2344	2844	3244	3744	4144
h3+h13	Lift + fork height (mm)	1895	2395	2895	3295	3795	4195
h1	Height HT Mast, retracted (mm)	1440	1690	1940	2140	2390	2590
h4	Height HT Mast, extended (mm)	2405	2905	3405	3805	4305	4705
h2	Free lift (mm)	579	1129	1379	1579	1829	2029

EXV-CB 16		Triplex	
		3516 T	4266 T
h3	Lift (mm)	3516	4266
h3+h13	Lift + fork height (mm)	3567	4317
h1	Height HT Mast, retracted (mm)	1690	1940

Mast types

h4	Height HT Mast, extended (mm)	4077	4827
h2	Free lift (mm)	1129	1379

A

Accessing the technical compartment.	97
Address of manufacturer.	1
Adjusting the fork arm span.	65
Adjusting the length of the mast chains.	112
Aerosol can for chains.	96
Anti-crush safety device	
Checking.	38
Description of the function.	38

B

Batteries.	32
Battery	
Charging the battery using an external charger.	78
Closing the battery hood.	76
Opening the battery hood.	76
Type.	75
Battery acid.	14
Before leaving the machine.	71
Before leaving the truck.	74
Before picking up a load.	68
Brake	
Checking the brake.	37
Braking.	32, 50
Braking by releasing the drive switch.	50
Braking by reversing the drive direction.	50

C

CE labelling.	3
Charging the battery.	102
Checking the anti-crush safety device.	38
Checking the battery acid level and electrolyte density.	108
Checking the cables, terminals and battery connector.	109
Checking the condition of the forks.	103
Checking the emergency shutdown.	37
Checking the horn.	39
Checking the protective screen.	113
Checks prior to start-up.	34
Choice of opening side for battery compartment.	84
Cleaning and lubricating the chains.	112
Cleaning the truck.	100
Climatic conditions.	8
cold store.	72

Cold store usage.	72
Connecting the battery connector.	77
Consumables.	13
Battery acid safety instructions.	14
Disposal.	15
Oil Safety Information.	13
Safety information for handling hydraulic fluid.	14
Contact details.	1
Copyright and property rights.	3

D

Datasheet for EXV-CB 06, EXV-CB 10, EXV-CB 12, EXV-CB 16.	118
Description of use.	8
Destruction.	115
Directions	
Defining directions.	47
Disconnecting the battery connector.	77
Display-operating unit.	25
Display unit	
Activity indicator.	44
Drive program.	43
Error codes menu.	45
Settings.	43
Start-up screen.	45
Temperature.	43
Warnings.	43
Disposing of components and batteries.	9
Drive program	
Blue Q mode.	52
Hare mode.	52
Tortoise mode.	53
Driver rights, duties and rules of behaviour.	18
Drivers.	18
Driver's compartment.	24, 32
Drive system.	32
Driving.	47
Driving on loading bridges.	90
Driving safety guidelines.	46

E

EC declaration of conformity.	4
Electrical equipment	
Cleaning and blowing air through the components.	107
Electromagnetic braking.	50

Electronic key (option).....	26	Managing battery charging.....	42
Emergency lowering.....	85	Masts.....	32
F		Mast types.....	122
FleetManager™		Multi-purpose grease.....	96
Colour code for the LEDs.....	58	N	
Commissioning a truck equipped with a keypad or an electronic key.....	57	Noise emission values.....	16
Commissioning a truck equipped with an RFID reading device.....	57	Nominal capacity.....	64
Description.....	56	O	
Disconnecting a truck equipped with a keypad or electronic key.....	60	Oils.....	13
Disconnecting a truck equipped with an RFID reading device.....	61	Operating company.....	18
Disconnecting the truck.....	60	Operation of the mast tilt.....	67
Start-up.....	57	Ordering spare parts and consumables... ..	93
G		Order picking.....	75
General.....	2, 92	P	
General information on battery maintenance.....	102	Permanent Putting Out of Commission... ..	115
General view of the technical compartment with the separate hydraulic block.....	23	Picking up a load at a height.....	71
General view of the truck.....	22	Picking up a load from the ground.....	69
Grade and quantity of lubricants and other consumables.....	92	Precautions to be taken during battery maintenance.....	102
H		Progressive stopping of the carriage in the lower position.....	65
Horn.....	51	Prohibition of use by unauthorised persons.....	19
Hydraulic fluid.....	14	Proper usage.....	8
Hydraulic system		R	
Checking the hydraulic oil level.....	110	Raising/lowering the mast.....	67
Checking the hydraulic system for leaks.....	110	Reading the capacity label.....	64
I		Recommended lubricants.....	96
Identification label.....	5	Replacing the side access battery.....	80
L		Residual dangers, residual risks.....	17
Labels.....	28	S	
Lift control elements.....	66	Safety devices.....	94
Lifting the truck.....	89	Safety Inspection.....	20
Load handling.....	68	Safety when cornering: speed limitation... ..	49
Load handling safety rules.....	62	Selection buttons.....	42
M		Serial number.....	29
Maintenance plan.....	92	Service plan	
5000 hours.....	99	1000 hours.....	98
		10,000 hours.....	99
		Servicing and maintenance measures... ..	94
		Setting a load down on the ground.....	69
		Settings menu.....	44
		Slinging the truck.....	88
		Spare parts list.....	7

Specialist	18	Transporting the truck in the lift	90
Stability	17	Travelling down slopes	55
Stacking a load	70	Travelling up slopes	54
Starting on a ramp	55	Truck operating instructions	40
Starting up	35	Turning direction in forward travel	49
Steering	32, 49	U	
Steering geared motor		Unauthorised use	9
Cleaning the pinion gear of the steering		Using the truck on a ramp	54
geared motor	105	V	
Symbols used	9	Vertical access battery	80
T		Vibrations	
Technical data for inspection and maintenance	95	Vibration characteristics for vibrations	
Technical description	32	to which the body is exposed	16
Traction motor		W	
Cleaning the traction motor cooling		Wheels	
fins	104	Checking the condition of the wheels	106
Transporting a load	69	Working on the electrical equipment	94
Transporting the truck	89		

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